

Site of Care

Frequently Asked Questions



1. Are there any populations excluded from the program?

Yes, patients younger than 18 years of age or 65 years or older are excluded from the Site of Care program. The program requirements apply to adults aged 18-64 *only*. While patients outside this age range can receive care at alternative locations such as home infusion or ambulatory infusion centers, they are not *required* to do so through this program. If you would like help transitioning your patients younger than 18 years of age or 65 and older to an alternative site of care, please call Moda Customer Service for assistance.

2. Do medications in the Site of Care program require prior authorization?

Yes, all medications included in the Site of Care program require prior authorization. For the most up-to-date list of infused medications that require prior authorization within the Site of Care program, please visit

Oregon: https://www.modahealth.com/pdfs/medical/soc_auth_list.pdf

Texas (Equal Funding only): https://www.modahealth.com/pdfs/medical/soc_auth_list.pdf

Idaho: https://www.modahealth.com/pdfs/medical/soc_auth_list.pdf

3. Will my patients have to move to home infusion or a prescriber office immediately after approval of a Site of Care medication?

Prior authorization requests for medications included in the Site of Care program for new utilizers are subject to the Site of Care program requirements. For current utilizers of these medications, Site of Care program requirements will apply upon prior authorization renewal.

To prevent a delay in care and allow for adequate transition time for Moda members to move to an alternative infusion site, all Site of Care program requirements will be waived during the first 60-120 days (depending on the medication requested) following prior authorization approval. Moda will deny services as provider responsibility for infusions administered in a hospital outpatient infusion center beyond the waiver period.

4. What if a hospital outpatient infusion center is the only appropriate setting for my patient?

Exceptions to the Site of Care program requirements are reviewed through the prior authorization process and may be granted on a case-by-case basis based on medical necessity.

5. How will my patient be notified about the Site of Care program?

Prime Therapeutics Management LLC and Moda will work closely with members to identify and transition them to a preferred site of service. Prime Therapeutics Management LLC coordinates communication between provider, member, and alternative sites of care to facilitate the transition.

6. How will I be notified of changes to the Site of Care program medication list?

When new medications are added to the Site of Care program, you will receive an advance notification as per the terms of your provider's contract with Moda. To view the most up-to-date list of medications included in the program, please visit one of the following sites, as pertains to the member:

Oregon: https://www.modahealth.com/pdfs/medical/soc_auth_list.pdf

Texas (Equal Funding only): https://www.modahealth.com/pdfs/medical/soc_auth_list.pdf

Idaho: https://www.modahealth.com/pdfs/medical/soc_auth_list.pdf

7. How do I submit a prior authorization request through Prime Therapeutics Management LLC?

If you are already a registered provider on Prime Therapeutics Management LLC portal, please go to GatewayPA.com to begin requesting your prior authorization. However, if you are new to Prime Therapeutics, please go to GatewayPA.com and select "New Access Request-Provider" on the right side of the home page.

8. Are there preferred providers for this program?

Yes. Moda Health and Prime Therapeutics Management LLC have worked closely with various providers to deliver the best care and value for our members. Depending on geographical location and group-specific benefits, the preferred provider may vary. If delivering care outside of a professional office, preferred providers include:

- Emerging Health
- Option Care
- Oregon Health and Science University (OHSU) Home Infusion Services
- Coram
- Salem Health Home Infusion

Please contact Prime Therapeutics Management LLC at 1-800-424-1762 with questions regarding the preferred provider for your patient.