

Individual Sales Contact Sheet - Moda Health and Delta Dental of Alaska

Contact Reason	Contact Name	Email
Customer Service - Members		
Eligibility, Billing, Changes for Existing Members	Membership Accounting	Indunit@modahealth.com
Member Dashboard: View EOBs, Set up EFT, Find Care, Benefit Resources	Member Dashboard www.modahealth.com/dashboard	Memberdashboard@modahealth.com 888-374-8907
Claims and Benefits for Medical Members (Includes Short-Term Medical)	Medical Customer Service	Medical@modahealth.com 844-274-9117
Claims and Benefits for Dental Members	Dental Customer Service	Dental@modahealth.com 844-235-8014
Claims and Benefits for Pharmacy Members	Pharmacy Customer Service	Pharmacy@modahealth.com 888-361-1610
Agent Support		
General inquiries and requests, Direct Sales	Individual Sales Support Team	Ind&MedSuppSales@modahealth.com
New Applications, SEP, and Proof of Prior Coverage Documentation	Individual Applications	Individualapp@modahealth.com
Appointments, Commissions, Book of Business Reports	Agent Desk	Agentdesk@modahealth.com 833-949-1892
Sales, Individual Medical and Dental Plans, Short-Term Medical, Broker Training and Development, Agent Escalations	Ben Anderson - Individual Sales Executive	Ben.Anderson@modahealth.com 541-973-5858
Sales, Medicare Supplement, Broker Training and Development, Agent Escalations	Jennica Hayes- Individual Sales Executive	Jennica.hayes@modahealth.com 503-265-4742

Mailing Address for Applications, SEP, Proof of Coverage, Premium Payments

Moda Health and Delta Dental of Alaska
PO Box 4220
Portland, OR. 97208-4220

Please note: If mailing a premium payment, please include both the current ID# and Group# in the memo line of the check, money order or cashier's check for correct and expedient processing.

