



Questions? We're here to help. Call us at 855-718-1767.

# 2024 CAREAssist | Individual dental plan application

You are eligible to enroll if:

- > You are fully enrolled in CAREAssist
- > Your health coverage is not through Oregon Health Plan (OHP)

I confirm I meet these requirements.

If it is determined that you are not CAREAssist qualified, you may still be able to enroll on a Delta Dental individual plan if you are eligible for special enrollment.

New dental policy due to meeting CAREAssist qualifications

I am applying for the:  
 Delta Dental PPO

## Section 1: Enrolling - Subscriber information

This section must be completed with subscriber information.

Name <i>(Last, First, M.I.)</i>			
Date of birth <i>(mm/dd/yyyy)</i>		Social Security no.	
Home address			
City	State	ZIP	County
Phone		Email	
Mailing address <i>(if different)</i>			
City		State	ZIP
Gender <input type="checkbox"/> M <input type="checkbox"/> F	Gender identity *	Race/ethnicity**	Primary language

We are committed to understanding and valuing diversity among our members. We ask for gender identity and race/ethnicity information so we can refer to and communicate with you appropriately and respectfully. This information is optional. Use these codes to fill out the information for each member:

\*Gender identity: **M**-male, **F**-female, **T**-transgender, **C**-cisgender, **GN**-gender nonconforming, **NB**-nonbinary, **TG**-third gender, **Q**-questioning, **O**-other, **P**-prefer not to answer

\*\*Race/ethnicity: **AI**-American Indian/Alaska Native, **A**-Asian, **B**-Black/African American, **C**-Caucasian, **H**-Hispanic/Latino, **PI**-Native Hawaiian/other Pacific Islander, **O**-other \_\_\_\_\_

## Section 2: Other insurance

Will you have other dental insurance?  Yes  No other coverage

## Section 3: Credit toward benefit exclusion period (for new dental coverage)

For applicants age 19 and over:

Have you had dental insurance for the last 12 months with no more than a 90-day break in coverage from the end of the old policy to the expected effective date of this new policy?

- No  Yes If this coverage was through Delta Dental Plan of Oregon, we'll automatically waive the exclusion period on your dental coverage. If this coverage was through a different carrier, we can credit your prior coverage toward the benefit exclusion period. Attach a letter from your prior carrier or employer documenting the start and end dates of your prior dental coverage.

## Section 4: Basic terms of enrollment

### I understand and agree that:

- > This application is not an offer of coverage. Coverage does not begin until this application is received and reviewed by Delta Dental and an effective date of coverage is assigned.
- > This application becomes part of my policy.
- > I have the right to examine and return the policy within 10 days of receipt.
- > Subscriber must be enrolled in CAREAssist to apply for and keep coverage under this Delta Dental plan. Resident means a person who lives in Oregon and intends to live in Oregon permanently or indefinitely. Delta Dental may require proof of residency, including but not limited to, my street address (not a post office box).
- > No benefits are available under a Delta Dental plan for services or supplies you received before the effective date of this coverage.
- > Changes to state or federal laws or rules may change the benefits or rates of the plan. Changes will be effective January 1.
- > Regardless of my enrollment date, my plan premium will renew January 1.
- > I have read the Delta Dental privacy statement that is available on [DeltaDentalOR.com](https://www.DeltaDentalOR.com).

**Section 5: Certification of completion and correctness**

**Be sure to sign and date the application below.**

I affirm that the answers given on this application are complete and correct to the best of my knowledge. I understand that if this application contains any intentional misrepresentations of material fact, Delta Dental may deny coverage, modify or cancel the contract and/or take other legal action. I will promptly inform Delta Dental in writing if anything happens before my coverage takes effect that makes this application incomplete or incorrect. If approved, coverage will be in force as of the effective date determined by Delta Dental. Delta Dental may contact me to clarify answers on this application. As the applicant, I understand I have the right to inspect the information in my file.

**I have read and understand this application, terms and certification and privacy statements.**

Applicant (subscriber) or parent/guardian:

Printed name of: <input type="checkbox"/> Parent <input type="checkbox"/> Guardian <sup>1</sup> <input type="checkbox"/> Applicant	
<b>Signature</b> X	<b>Date</b>

*1 If not a parent, please attach legal documentation if you are the legal guardian or holder of Power of Attorney.*

By providing my contact information, I am consenting to receive communications from Moda Health Plan, Inc., Delta Dental Plan of Oregon, and their affiliates and business partners regarding my health plan benefits, payments and treatment.

Please keep in mind that communications via email over the internet may not be secure. Although it is unlikely, there is a possibility that information included in an email could be obtained by other parties besides the person to whom it is addressed. We recommend that you do not include personal identifying information such as your birth date or personal medical information in any emails you send to us. You do not have to provide your email address or phone number as a condition to purchasing any goods or services.

**Ready to submit?**

- > Have you filled out the application completely, and signed it?
- > Have you attached required documentation (guardianship, etc.)?

Send your signed, completed application and attachments to CAREAssist:

**Email:** Scan and send to [care.assist@odhsoha.oregon.gov](mailto:care.assist@odhsoha.oregon.gov)

**Fax:** 971-673-0177

**Mail:** CAREAssist, 800 NE Oregon St. #1105, Portland, OR 97232

**Go paperless!**

New to Delta Dental Plan of Oregon? After your application is approved, you will receive a welcome letter with your member ID number. With this ID number, simply set up your Member Dashboard account by visiting [deltadentalor.com](http://deltadentalor.com). Log in to your Member Dashboard to:

- > View your Member Handbook
- > See how your claims were paid by opting to receive electronic explanations of benefits (EOBs)
- > Go paperless - you'll receive an email when your first bill is ready

**Questions?**

Contact Delta Dental at 855-718-1767 or CAREAssist at 971-673-0144.

**DeltaDentalOR.com**

Dental plans in Oregon provided by Oregon Dental Service, dba Delta Dental Plan of Oregon. Delta Dental is a trademark of Delta Dental Plans Association. REV4-0339 (10/23)

# Nondiscrimination notice

**We follow federal civil rights laws. We do not discriminate based on race, religion, color, national origin, age, disability, gender identity, sex or sexual orientation.**

We provide free services to people with disabilities so that they can communicate with us. These include sign language interpreters and other forms of communication.

If your first language is not English, we will give you free interpretation services and/or materials in other languages.

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## **If you need any of the above, call:**

888-217-2363 (TDD/TTY 711)

## **If you think we did not offer these services or discriminated, you can file a written complaint.**

### **Please mail or fax it to:**

Moda Partners, Inc.  
Attention: Appeal Unit  
601 SW Second Ave.  
Portland, OR 97204  
Fax: 503-412-4003

## **If you need help filing a complaint, please call Customer Service.**

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights at [ocrportal.hhs.gov/ocr/portal/lobby.jsf](https://ocrportal.hhs.gov/ocr/portal/lobby.jsf), or by mail or phone:

U.S. Department of Health  
and Human Services  
200 Independence Ave. SW, Room 509F  
HHH Building, Washington, DC 20201  
800-368-1019, 800-537-7697 (TDD)

You can get Office for Civil Rights complaint forms at [hhs.gov/ocr/office/file/index.html](https://hhs.gov/ocr/office/file/index.html).

## **Scott White coordinates our nondiscrimination work:**

Scott White,  
Compliance Officer  
601 SW Second Ave.  
Portland, OR 97204  
855-232-9111  
[compliance@modahealth.com](mailto:compliance@modahealth.com)

[modahealth.com](https://modahealth.com)

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ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 1-877-605-3229 (TTY: 711).

CHÚ Ý: Nếu bạn nói tiếng Việt, có dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Gọi 1-877-605-3229 (TTY:711)

注意：如果您說中文，可得到免費語言幫助服務。請致電1-877-605-3229（聾啞人專用：711）

주의: 한국어로 무료 언어 지원 서비스를 이용하시려면 다음 연락처로 연락해주시기 바랍니다. 전화 1-877-605-3229 (TTY: 711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyong tulong sa wika, ay walang bayad, at magagamit mo. Tumawag sa numerong 1-877-605-3229 (TTY: 711)

تنبيه: إذا كنت تتحدث العربية، فهناك خدمات مساعدة لغوية متاحة لك مجاناً. اتصل برقم (الهاتف النصي: 711) 1-877-605-3229

لولئے میں تو سانی (URDU) توجہ دیں: اگر آپ اردو اعانت آپ کے لیے بلا معاوضہ دستیاب ہے۔ پر کال کریں 1-877-605-3229 (TTY: 711)

ВНИМАНИЕ! Если Вы говорите по-русски, воспользуйтесь бесплатной языковой поддержкой. Позвоните по тел. 1-877-605-3229 (текстовый телефон: 711).

ATTENTION : si vous êtes locuteurs francophones, le service d'assistance linguistique gratuit est disponible. Appelez au 1-877-605-3229 (TTY : 711)

توجه: در صورتی کہ بہ فارسی صحبت می کنید، خدمات ترجمہ بہ صورت رایگان برای شما موجود است. با تماس بگیرد. (TTY: 711) 1-877-605-3229

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपको भाषाई सहायता बिना कोई पैसा दिए उपलब्ध है। 1-877-605-3229 पर कॉल करें (TTY: 711)

Achtung: Falls Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistentendienste zur Verfügung. Rufen sie 1-877-605-3229 (TTY: 711)

注意:日本語をご希望の方には、日本語サービスを無料で提供しております。1-877-605-3229 (TTY、テレタイプライターをご利用の方は711)までお電話ください。

အကူအညီ: ဤ နမိ (အမျိုးအနွယ် အမျိုးအနွယ်) အလိုလို ဖွဲ့လို တို့ တို့ အမျိုးအမျိုး နမားမား ဝိနာ မူလမှ အထူး ဖွဲ့ဖွဲ့ 1-877-605-3229 (TTY: 711) ပာ အိမ် အိမ်

ໂປດຊາບ: ຖ້າທ່ານເວົ້າພາສາລາວ, ການຊ່ວຍເຫຼືອດ້ານພາສາແມ່ນມີໃຫ້ທ່ານໂດຍບໍ່ເສັຍຄ່າ. ໂທ 1-877-605-3229 (TTY: 711)

УВАГА! Якщо ви говорите українською, для вас доступні безкоштовні консультації рідною мовою. Зателефонуйте 1-877-605-3229 (TTY: 711)

ATENȚIE: Dacă vorbiți limba română, vă punem la dispoziție serviciul de asistență lingvistică în mod gratuit. Sunați la 1-877-605-3229 (TTY 711)

THOV CEEB TOOM: Yog hais tias koj hais lus Hmoob, muaj cov kev pab cuam txhais lus, pub dawb rau koj. Hu rau 1-877-605-3229 (TTY: 711)

ត្រូវចងចាំ: បើអ្នកនិយាយភាសាខ្មែរ ហើយត្រូវការសេវាកម្មជំនួយផ្នែកភាសាដោយឥតគិតថ្លៃ គឺមានផ្តល់ជូនលោកអ្នក។ សូមទូរស័ព្ទទៅកាន់លេខ 1-877-605-3229 (TTY: 711)

HUBACHIISA: Yoo afaan Kshtik kan dubbattan ta'e tajaajiloonni gargaarsaa isiniif jira 1-877-605-3229 (TTY:711) tiin bilbilaa.

โปรดทราบ: หากคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือด้านภาษาได้ฟรี โทร 1-877-605-3229 (TTY: 711)

FA'AUTAGIA: Afai e te tautala i le gagana Samoa, o loo avanoa fesoasoani tau gagana mo oe e le tologia. Vala'au i le 1-877-605-3229 (TTY: 711)

IPANGAG: Nu agsasaoka iti llocano, sidadaan ti tulong iti lengguahe para kenka nga awan bayadna. Umawag iti 1-877-605-3229 (TTY: 711)

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń: 1-877-605-3229 (obsługa TTY: 711)