

Key PHE telehealth coding changes for Commercial plans.

This information specifically applies to PHE dates of service March 6, 2020 – May 11, 2023.

This list is NOT all-inclusive. Note especially information in red font.

Type of Service	What is the Service?	HCPCS/CPT Code	Coding & Helpful Information
Commercial Telehealth Visits	A visit with a provider that uses telecommunication systems between a provider and a patient.	Common telehealth services include: <ul style="list-style-type: none"> • 99201 – 99215 (Office or other outpatient visits) See also separate listings for: <ul style="list-style-type: none"> • Consultation services, pages 2 & 3. • Telehealth visit at hospital or facility, page 3. 	Use POS 02 or 10. Modifier 95 is optional.
Specific Type of Visits, done by Telehealth	A visit with a provider for a specific purpose (see each code description) with the use of telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 96040 • 99473 • G0372 • G9156 	Use POS 02 or 10. Modifier 95 is optional.
Virtual Check-in	A brief (5-10 minutes) check-in with your practitioner via telephone or other telecommunications device to decide whether an office visit or other service is needed. A remote evaluation of recorded video and/or pictures/images submitted by an established patient. This is NOT an advice nurse call, this is communication with the provider themselves.	<ul style="list-style-type: none"> • G2012 • G2010 • G0071 (RHC/FQHC equivalent of G2012 or G2010) 	Use POS 02 or 10. (Audio-visual requirement is waived for the PHE.) Modifier 95 is optional. Expanded coverage during PHE for most/standard Commercial plans. Moda accepts Medicare HCPCS codes for Commercial plans when they are the most accurate and detailed code for the service (as in this case).

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E-visits	A communication between a patient and their provider through an online patient portal.	<ul style="list-style-type: none"> • 99421, 99422, 99423 • 98970, 98971, 98972 (preferred codes) • G2061, G2062, G2063 (acceptable codes) 	<p>Use POS 02 or 10. (Audio-visual requirement is waived for the PHE.)</p> <p>Modifier 95 is optional.</p> <p>Expanded coverage during PHE for most/standard Commercial plans.</p> <p>Code descriptions require an established patient relationship.</p> <p>For new patients, use 99201 – 99205.</p>
Telephone E/M unrelated to face-to-face E/M (established patient)	<p>Telephone communication between a patient and their provider.</p> <p>This is NOT an advice nurse call, this is communication with the provider themselves.</p>	<ul style="list-style-type: none"> • 98966 – 98968 • 99441 – 99443 	<p>Use POS 02 or 10. (Audio-visual requirement is waived for the PHE.)</p> <p>Modifier 95 is optional.</p> <p>Expanded coverage during PHE for most/standard Commercial plans.</p> <p>Code descriptions require an established patient relationship.</p> <p>Code description requires call not be related to another E/M in past 7 days or lead to E/M next 24 hours or soonest available.</p>
Interprofessional consult/referral	<p>Professional to professional communication about a patient for the purpose of making a referral or obtaining a consult on the patient’s condition and care.</p> <p>The patient is not present for the communication.</p>	<ul style="list-style-type: none"> • 99446 – 99449 • 99451 • 99452 	<p>Do not use POS 02 or 10; code description is specific.</p> <p>No need to use modifier 95.</p> <p>Consultation requirements of request from and report back to another provider must be documented to use 99446 – 99449, 99451.</p>

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Telehealth Office Consultation	A consultation at the request of another provider that uses telecommunication systems between a provider and a patient, with a report back to the requesting provider.	<ul style="list-style-type: none"> ● 99241 – 99245 	<p>Use POS 02 or 10.</p> <p>Modifier 95 is optional.</p> <p>Moda Health Commercial plans accept consultation procedure codes.</p> <p>Consultation requirements of request from and report back to another provider must be documented to use a consultation code.</p>
Telehealth visit at hospital, SNF, or other facility	A visit that uses telecommunication systems between a provider and a patient in a hospital, SNF, or other facility environment.	<ul style="list-style-type: none"> ● 99217 – 99220 ● 99221 - 99223 ● 99224 – 99226 ● 99231 – 99233 ● 99234 – 99236 ● 99238 – 99239 ● 99281 – 99285 ● 99291 - 99292 ● 99304 - 99306 ● 99307 – 99310 ● 99315 – 99316 ● 99356, 99357 ● 99468 – 99469 ● 99471 – 99472 ● 99475 – 99480 	<p>Use POS 02 or 10.</p> <p>Modifier 95 is optional.</p> <p>Prolonged services require clear time and content documentation.</p>
Telehealth hospital consultation	A consultation at the request of another provider that uses telecommunication systems between a provider and a patient at a facility (inpatient, emergency department, etc.), with a report back to the requesting provider.	<ul style="list-style-type: none"> ● 99251 – 99255 ● G0406 – G0408 ● G0425 – G0427 ● G0508 – G0509 	<p>Use POS 02 or 10.</p> <p>Modifier 95 is optional.</p> <p>Moda Health Commercial plans accept consultation procedure codes.</p> <p>Consultation requirements of request from and report back to another provider must be documented to use a consultation code.</p>
Telehealth visit, Home	A visit that uses telecommunication systems between a provider and a patient in a hospital or facility environment.	<ul style="list-style-type: none"> ● 99327 – 99337 ● 99341 - 99350 	<p>Use POS 02 or 10.</p> <p>Modifier 95 is optional.</p>

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Care Planning & Care Management Services	A care planning or care management service performed with the use of telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 99366 • 99495, 99496 • 99497, 99498 • G0506 	Use POS 02 or 10. Modifier 95 is optional.
Preventive E/M	A preventive visit with a provider with the use of telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 99381 – 99397 • G0438, G0439 • G0513, G0514 	Use POS 02 or 10. Modifier 95 is optional. Expanded coverage during PHE for most/standard Commercial plans. To the extent that preventive services can and are performed during the PHE, if able to be effectively performed by telecommunications technology, they are covered and allowed as telehealth.
Specific screening or preventive service, mandated or recommended	One of a variety of screening or preventive services with the use of telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 96127 • 96160, 96161 • 99406 – 99407 • 99408 – 99409 • 0488T • G0296 • G0396, G0397 • G0442, G0443, G0444, G0445, G0446, G0447 	Use POS 02 or 10. Modifier 95 is optional.
Health behavior assessment or intervention	Health behavior assessment or intervention service with the use of telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 96156 • 96158 – 96159 • 96164 - 96171 	Use POS 02 or 10. Modifier 95 is optional.
Behavioral Health partial hospitalization	Mental Health or Substance Use Disorder partial hospitalization service(s) with the use of telecommunication systems between a provider or provider team and a patient.	<ul style="list-style-type: none"> • H0035 	Use POS 02 or 10. Modifier 95 is optional.

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Behavioral Health intensive outpatient	Mental Health or Substance Use Disorder intensive outpatient service(s) with the use of telecommunication systems between a provider or provider team and a patient.	<ul style="list-style-type: none"> • H0015 • S9480 	Use POS 02 or 10. Modifier 95 is optional.
Behavioral Health case management	Mental Health or Substance Use Disorder case management service(s) with the use of telecommunication systems between a provider or provider team and a patient.	<ul style="list-style-type: none"> • T1016 	Use POS 02 or 10. Modifier 95 is optional.
Radiation Treatment Management	Radiation Treatment Management with the use of telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 77427 	Use POS 02 or 10. Modifier 95 is optional.
Mental Health or Substance Use Disorder service	A mental health or substance use disorder service that uses telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 90791, 90792 • 90832 – 90838 • 90785 • 90839, 90840 • 90845 • 90846 – 90853 • 90863 • 90887 • 99354, 99355 • G2086 – G2088 • G0459 • H0001, H0002, H0004, H0005, H0014, H0031, H0039, H0050, H2000, H2001, H2010, H2011, H2012, H2014, H2015, H2017, H2019, H2021, H2025, H2028, H2033, H2035 	Use POS 02 or 10. Modifier 95 is optional. Prolonged services require clear time and content documentation.
Prenatal Care Services	A prenatal care service that uses telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • H1000, H1001, H1002, H1003 	Use POS 02 or 10. Modifier 95 is optional.

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Newborn Nurse Home Visits	A newborn (0-6 months) nurse home visit that uses telecommunication systems between a provider and a patient (newborn & parents). (Ref: SB 526, OAR 333-006-0120, and OAR 333-006-0170.)	98960, 99501, 99502	Use POS 02 or 10. Modifier 95 is optional.
Nutrition Therapy	A medical nutrition therapy service that uses telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 97802 – 97804 • G0270 	Use POS 02 or 10. Modifier 95 is optional.
Disease management	A disease management service that uses telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 98960 – 98962 • G0108 – G0109 • G0245 – G0246 • S0320 	Use POS 02 or 10. Modifier 95 is optional.
Neuro/Cognitive Services	A Neuro/Cognitive exam or testing with the use of telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 96116 • 96125 • 96130 – 96139 	Use POS 02 or 10. Modifier 95 is optional.
Speech Therapy	A speech therapy service that uses telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 92507 – 92508 • 92521 – 92524 • 96105 • S9152 	Use POS 02 or 10. Modifier 95 is optional.
Physical Medicine and Rehabilitation (PT, OT, etc.)	A physical medicine & rehabilitation service that uses telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 97110, 97112, 97116 • 97161 – 97168 • 97535, 97750, 97755, 97760, 97761 	Use POS 02 or 10. Modifier 95 is optional.
Applied Behavior Analysis (ABA) services	An Applied Behavior Analysis (ABA) service that uses telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 97151-97158 	Use POS 02 or 10. Modifier 95 is optional. Expanded coverage during PHE for most/standard Commercial plans.
Dialysis Service End Stage Renal Disease (ESRD) Service Chronic Kidney Disease (CKD) Service	A Dialysis, ESRD, or CKD service with the use of telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 90935, 90937 • 90945, 90947 • 90951 – 90962 • 90963 – 90966 • 90967 – 90970 • 90989, 90993 • G0420, G0421 • G0492 	Use POS 02 or 10. Modifier 95 is optional.

Type of Service	What is the Service?	HCPCS/CPT Code	Coding & Helpful Information
Other miscellaneous services	Services performed with the use of telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 93750, 95970, 95971, 95972, 95983, 95984 • G0337 • H2000 • S0257, S0260 • T1001 • T1024 	Use POS 02 or 10. Modifier 95 is optional.
Cardiac or Pulmonary Rehab	Cardiac or Pulmonary rehabilitation performed with the use of telecommunication systems between a provider and a patient.	<ul style="list-style-type: none"> • 93797, 93798 • G0422, G0423, G0424 	Use POS 02 or 10. Modifier 95 is optional. CMS added expanded coverage during PHE, and this was added to Commercial also.
Remote patient monitoring	<p>These remote patient monitoring services <i>are not considered telehealth services</i>.</p> <p>In general, these services are covered (subject to basic medical necessity criteria) under the member's regular medical benefits.</p>	<ul style="list-style-type: none"> • 92227 – 92228 • 93228 – 93229 • 93268 – 93272 • 99091 • 99453 – 99454 • 99457 - 99458 	Do not use POS 02 or 10. POS based on patient location. Use of modifier 95 not appropriate beginning 1/1/2020.