# Online or in your wallet, your member ID card has you covered.

To use your benefits, just have your member ID card ready. It shows your member and group numbers, along with other important details. Hand it to your provider whenever you go in for care.

### New member?

If you just joined us, welcome. We're thrilled to partner with you along your health journey. We'll mail you an ID card right away. We suggest you keep it in your wallet or purse.

### View your card online

It's easy to access your ID card from a computer or smartphone, too. Here's how:

### Find it in the Member Dashboard

Visit modahealth.com/oebb and log in to the Member Dashboard. Choose "view/ download/print ID card" from your member shortcuts and open the PDF.

Don't have a Member Dashboard account? Create one in seconds. With your member ID card handy, visit modahealth.com/oebb and follow the instructions to enter your information. You'll love everything you can do on the Member Dashboard — check your benefits, review claims, see your Member Handbook, find a health coach and more.

Continued on page 2





# Get the mobile ID app

If you have a smartphone or mobile device, visit your app store and search for "Moda Health ecard." Launch the app by entering your mobile PIN code and subscriber ID. You'll find your PIN code on your PDF card on the Member Dashboard. Éasy! You can even email or fax your ID card to providers or family members.

We hope these digital options make getting care a little better.

# What does my ID card look like?

Each card is a little different. Your card includes your member ID number and plan provider network. If you have a group plan, the card might also have your employer's logo. Most cards look something like this:

### Front



Subscriber/Dependent(s) (00) John A Smith (01) Jane A Smith

This card does not certify or guarantee benefits.

modahealth.com

Networks EPO Moda Select

**ID** number A12345678 Group number 12345678 Mobile PIN code

### **Back**

Medical: 844-931-1779 Pharmacy: 844-931-1780 TruHearing: 844-847-0744

Send claims to:

P.O. Box 40384, Portland OR 97204

Pharmacy Manual Claims:

P.O. Box 999

Appleton WI 54912-0999 RX Effective Date of Coverage:

05/01/2021 RX: \$0/\$0/%0 PCN: NVT

BIN: 610602

As a third party administrator, Moda Health assumes no financial obligation regarding paying claims.

First Health Network

**Navitus** provider inquiries: 844-268-9789



## Questions about benefits?

For questions about medical benefits, please call 888-217-2363.

