



Delta Dental of Oregon & Alaska



Thank you for choosing Moda Health and Delta Dental.

Please forward the completed copy to:

ModaGroupSalesAK@modahealth.com

OR

Print and mail a completed copy to:
Moda Health and Delta Dental Attn:
Sales and Account Services
510 L St., Suite 270
Anchorage, AK 99501

New Group Enrollment Checklist for Employers and Agents

Please note, if any of the below items are not completed in full, enrollment will be delayed.

- Group Application (completed and signed by the group and agent)
- Enrollment forms/Waiver forms for all eligible employees
 - Please include hire dates on all enrollment forms
 - Enrollment forms must match census information
- Declinations for all employees waiving or opting out (applicable to groups with all levels of Participation)
- First Month's Premium (make check payable to Moda Health)
- ESA Agreement/EFT (Electronic Funds Transfer) Authorization Form (if applicable)
- Late Acknowledgement Agreement (if enrolling past the 20th of the month)

Member Handbooks

We encourage our members to view their handbooks online at www.modahealth.com.

Electronic Application

Please note, this application is intended to be completed electronically, saved, then emailed to the Moda Group Sales inbox. If this application is not completed electronically, drop downs and embedded calculations will not be functional. Please feel free to contact the Sales Team with any questions that you may have.

All new group enrollment materials must be received by Moda Health and Delta Dental **no later than the 20th of the month** for a first of the following month's effective date.

Alaska Master Group Application

Groups Sized 1-50

Application Type	
Effective Date:	
Renewal Date:	

Group Information									
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Legal Name									
Group names are limited to 50 characters, including spaces. If your group is over this limit, please indicate how you would like the legal name to read in our system. The following characters ? / \ * > < : are not accepted.									
Physical Address					City		State		ZIP
Principal Business Address					City		State		ZIP
Is the group's billing information the same as their legal name and physical address?							Yes	No	
DBA Name (appears on bills)									
Mailing Address					City		State		ZIP
Is the group administrator the same as the billing contact?							Yes	No	
Group Administrator									
E-Mail Address					Phone #		Fax #		
Billing Contact									
E-Mail Address					Phone #		Fax #		
Employer Tax ID #									
NAICS Code									
SpeedeRates Quote #									
1. What percentage of your medical premium is contributed by the employer? If choosing multiple plans, the minimum contribution is 50% of the richest plan.									
Employee Minimum = 50%					Dependents				
2. What percentage of your dental premium is contributed by the employer?									
Standard Plan Employee Minimum = 50%					Dependents				
Voluntary Plan Employee Minimum = 0%									
3. If enrolling in a dental plan, can employees and their dependents enroll in the dental plan without enrolling in the group's medical plan regardless if Moda Health is or is not the medical carrier?									
							Yes (Standalone)	No (Integrated)	

Eligibility									
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4. How many hours per week must employees work to be eligible for benefits? (20 minimum)									
5. What is the eligibility period employees must complete before being eligible for benefits?									
The first of the month following:									
OR Coverage begins following					days of employment with the group.				
5a. For initial enrollment only, do you want to waive the waiting period for all current eligible employees?								Yes	No
6. Time served as a part-time employee will count towards the waiting period when the employee moves to full-time								Yes	No
7. Is the group subject to ERISA (Employee Retirement Income Security Act of 1974)?								Yes	No

8. Is Domestic Partner coverage available?	Yes – either sex No
9. What business entity type is the group registered as? Non-profit Sole Proprietor Partnership Corporation S Corporation LLC	
10. Is this an existing Moda group with an active line of coverage?	Yes No

Alaska Standardized Group Profile Form	
<p>This form must be completed for all new and renewing groups to determine whether a group qualifies as a small employer.</p> <p>Moda Health must treat an employer as a small employer if the employer has at least one but not more than 50 employees on average during the preceding calendar year and has at least one employee enrolled on the first day of the plan year.</p>	
Are you a Controlled Group?	Yes No
If Yes, please list Controlled and Affiliated Groups:	
<p>If you are a controlled or affiliated group of employers as described under subsection (b), (c), (m) or (o) of section 414 of the Internal Revenue Code of 1986, Moda Health must treat all employees within the affiliated group as a single group for purposes of determining group size. You must fill out one group size determination form for the entire controlled group. If a controlled group is determined as a large employer, each affiliated employer is part of the large employer even if separately the employer would not meet the definition of a large employer. Therefore, each affiliated employer is considered a large group for the purposes of group size determination.</p>	
SECTION A	
Is this an employee only plan?	Yes No
1. On average, how many employees did the employer employ during the preceding calendar year? If less than 1 enrolled, no Alaska small group exists. If 1 to 50, the group is a small group. If more than 50, the group is a large group and not eligible as an Alaska small group.	
2 If an employer was not in existence through the preceding calendar year, what is the average number of employees the employer reasonably expects to employ on business days in the current calendar year? If less than 1 enrolled, no Alaska small group exists. If 1 to 50, the group is a small group. If more than 50, the group is a large group and not eligible as an Alaska small group.	
3. How many employees will be employed on the date that coverage is to take effect? The employer must have at least 1 employee enrolled on the date coverage will take effect in order to be issued small group coverage.	
4. Out of the number of employees indicated in question #1 or #2 , indicate the number of employees not eligible for coverage due to group's eligibility rules:	
5. Total number of group eligible employees (#3 - #4): To be an eligible employee an independent contractor must have federal taxes deducted from income related to the Group's business	
6. Out of the number of employees indicated in question #5, indicate the number of employees waiving due to other group or individual coverage:	
7. Total employee count (for participation requirement) (#5 - #6):	
8. Out of the number of employees indicated in question #7, indicate the number of employees opting out of coverage: Count employees choosing not to take coverage here.	
9. Total number of employees enrolling (#7 - #8):	

10.Total number COBRA (include primary insured's only):		
11.Total number of employees and COBRA enrollees (#9 + #10):		
12. What type of employees are you offering coverage to: a. All employees working 20 hours or more per week b. All employees working the minimum hours required by your specific company in order to qualify for benefits (i.e. 40 hours per week)		
13. To determine if your group is subject to COBRA, indicate how many employees you employed on a typical business day in the previous calendar year: Do not count self-employed individuals, independent contractors, and members of the board of directors. (If the group had 20 or more employees during at least 50% of the previous calendar year, the plan qualifies for COBRA continuation).		1 - 19 Employees 20 - 50 Employees
14. To determine if your group is subject to Medicare Secondary Payer provision, do you have 20 or more employees for each working day in each 20 or more calendar weeks in the current calendar year or the preceding calendar year? Count all employees on the employment payroll. Do not count retirees, COBRA qualified beneficiaries, individuals on other continuation options or self-employed individuals.		Yes No
EMPLOYEE PARTICIPATION		
For groups of 1-4, minimum of 100% of eligible employees must participate. For groups of 5-50, a minimum of 70% of eligible employees must participate. For dental only groups of 2-4, a minimum of 100% of eligible employees must participate. For Voluntary Dental plans, a minimum of 25% of eligible employees must participate with a minimum of 10 enrolling.		1 - 4 Employees 5 - 50 Employees
SECTION B		
To the best of my knowledge, I certify that all the information contained herein is correct. I understand that the final rates will be based on actual enrollment and may be different than the rates originally quoted and that additional information may be required to verify eligibility of the group.		
I am the:		
Name (<i>printed please</i>)		Signature: Date:

Types of Coverage	
15. The group will utilize the following Network:	
For groups selecting multiple medical plans only: Please note, a maximum of three plans may be selected from our plan portfolio with a minimum of one enrolled in each plan.	
16. Please indicate your chosen SpeedeRates Medical Plan design 1 name:	
17. Please indicate your chosen SpeedeRates Medical Plan design 2 name:	
18. Please indicate your chosen SpeedeRates Medical Plan design 3 name:	
19. Is Moda Health/Delta Dental to cover your out of state employees?	Yes No
20. If yes, list state(s) and number of employees in each:	
Employees who reside in the state of Hawaii are not eligible to enroll for medical coverage.	
21. Please indicate your chosen SpeedeRates Dental Plan Design name:	
22. Please indicate your chosen Orthodontia Plan Design Name:	
Only groups with 15 or more enrolling are eligible for Orthodontia Plans	
23. Do you currently have another medical group policy? If yes, please indicate the carrier.	
24. Do you currently have another dental group policy? If yes, please indicate the carrier.	
25. If this plan is replacing an existing plan, will members receive deductible credit from the previous plan?	Yes No
25a. If Yes, please indicate the type of report that will be available from your previous medical plan.	EOBs DCR Other
25b. If Yes, please indicate the type of report that will be available from your previous dental plan.	EOBs DCR Other

Rates					
	EE only	EE + Spouse	EE + Family	EE + Child	Total
Medical Employee Counts -					
Subtotal Medical					
Medical Employee Counts -					
Subtotal Medical					
Medical Employee Counts -					
Subtotal Medical					
Dental Employee Counts					
Subtotal Dental					
Total					

COBRA: (when applicable)			
To determine if your group is subject to COBRA, use the group profile form. If the number to question #13 is 20 or greater your group is subject to COBRA. If electing to use Benefit Help Solutions to administer your COBRA mark Yes for question 26. Please note, fees will apply.			
26. Do you use a COBRA Third Party Administrator (TPA)?			Yes No
27. If yes, enter the TPA Name and contact information:			
Name:			
Address:		Phone:	
28. If you answered no to question 26, will you elect COBRA administration through BenefitHelp Solutions (BHS):			Yes No
If your group is 20 or greater and is choosing BenefitHelp Solutions as your TPA for standalone COBRA, please call 1-800-556-3137 to speak with a Representative regarding a quote.			
29. Who will be remitting payment to Moda/Delta Dental for COBRA premiums?			Group TPA
Payment			
30. Will the group make payments via:			eBill Check EFT
30a. If the group elects EFT, will the initial payment be pulled via ACH?			Yes No
If remitting payments via eBill, please complete and return the Electronic Services Agreement. If remitting payments via EFT, please complete and return the Authorization Agreement for Electronic Funds Transfer Debits as well as a copy of a voided check.			
Agent Information			
31. Agent Name:			
32. Agency Name:			
33. Agency Tax ID:			
34. Agent NPN:			

I hereby make application to Moda Health/Delta Dental, on behalf of the Group, for the Group Policies indicated above. I understand there is no coverage in effect until Moda Health/Delta Dental accepts this Application and premium deposit, and establishes an effective date. If this Application is not accepted, the premium deposit will be refunded.

I hereby certify all eligible employees are enrolling in the selected Group Policies and all enrolling employees meet the eligibility requirements specified above. In addition, I hereby appoint the above agent as our Agent of Record to represent us in matters of group insurance benefits provided by Moda Health/Delta Dental. This appointment is in effect on the same day as this Policy and will remain in force until rescinded in writing.

I have reviewed the creditable coverage status of prescription drug plans for Alaska small employer plans at www.modahealth.com/employers/compliance.shtml and consulted with the Group before selection of medical plans.

For medical groups only: In addition, I hereby acknowledge responsibility on behalf of the Group to provide the Initial Notice of HIPAA Special Enrollment Rights and Exclusion Periods to all employees on or before the date they enroll in the selected Group Policies.

By signing below, I agree that the signature will be the electronic representation of my signature and initials for all purposes when I (or my agent) use them on documents, including legally binding contracts.

Authorized Signature for Group:		Title:	
Authorized Signer's Printed Name:		Date:	
Authorized Agent Signature:		Date:	
Authorized Agent's Printed Name:		Date:	
Moda Representative Signature:		Date:	



ELECTRONIC SERVICES AGREEMENT

This Electronic Services Agreement (“Agreement”) states the terms and conditions that govern the use of online services by _____ (“Employer”) through Employer’s online account (the “Account”).

1. Employer Dashboard

Employer Dashboard includes the following (individually and collectively, the “Services”):

- A. **Online Services.** Online Services include any or all of the following services dependent upon eligibility criteria: review of employee and dependent enrollment and claims data, electronic entry, modification, termination, designation of primary care physicians or Medical Home assignment, ID card requests, and other group enrollment related functions that may become available from time to time.

Employers using electronic eligibility file processing to manage enrollment and eligibility will be able to access information on the dashboard, but will not be able to add, change or terminate eligibility through the Employer Dashboard. Other functions such as Medical Home assignment, ID card requests, designation of primary care providers and other functions may be available from time to time.

- B. **eBill.** eBill includes the electronic distribution of billing invoices and payment of premiums.

i. Participation. By signing this Agreement, Employer consents to the electronic distribution of billing invoices.

ii. Payment. Payment must be posted by the due date noted on the billing invoice. Please allow up to three days for processing of online payments. Immediate and past-due payments will not be accepted through eBill; Employer should contact their Membership Accounting specialist or Sales and Service representative for immediate or past-due payments. Employer has the ability to schedule payments for specific dates. Scheduled payments can be changed or cancelled at any time prior to being processed. Moda Health will not accept scheduled payments on eBill as proof of payment until that payment has been marked “PAID” on the payment history screen.

iii. Account Information. eBill uses email as the primary source of communication. Employer will be notified when statements are available online or if a payment cannot be processed. Employer may view or print invoices through the Account. Employer may change the group’s bill delivery preference or discontinue email notifications at any time by changing their preferences. Employer also has the ability to select to be notified when there is payment confirmation. Employer shall ensure that Employer email information is updated.

C. Other online features, included but not limited to; reporting when applicable, ability to generate or view enrollment census, etc.

D. Online access is based on the role assignments below:

Company Admin: This is the highest level of access available to an employer. Specifically, a Company Admin is able to access all features available online (enrollment, billing and claims data and/or reporting when applicable). Each group will have at least one Company Admin. The Company Admin has the ability to assign roles as outlined below within their organization and manage access to those roles as follows;

Group Admin: Allows access to view employee and dependent eligibility, make changes to enrollment including address changes, termination of coverage, and primary care provider or Medical Home assignments. The above services are not currently available to employers utilizing an electronic eligibility file. The Company Admin can determine if access to claims data or reporting data (when available) is permitted for this role.

Financial Admin: Allows access to view bills, make payments and receive notification of bills electronically. Able to view enrollment data, however there is no access to process enrollment changes or request ID cards. A Company Admin can determine if access to claims data or reporting data (when available) is permitted for this role.

Company Admin will remove any access for any employee who was granted access no later than the last day of employment with the employer.

2. Company Admin Contact Information

The Contact Person is the person within the Employer organization who is designated by the Employer to authorize user access to the Account. If Employer changes the Company Admin Contact Person, Employer shall notify Moda Health and/or Delta Dental of Oregon and Alaska in writing no later than five business days after such change.

Company Admin Contact Person: _____

Company Admin Telephone Number: _____

Company Admin email Address: _____

3. Agreement

Use or access of approved Services by Employer or Employer's authorized representatives constitutes agreement to the terms and conditions of this Agreement. Moda Health Plan, Inc. ("Moda Health") and Delta Dental of Oregon and Alaska ("Delta Dental") may amend or change this Agreement from time to time, in its sole discretion, by providing Employer written notice by electronic or regular mail, or by posting the updated terms on Moda Health and Delta Dental's website. Continued use of the Services following such change or amendment will be considered Employer's agreement to the change or amendment. Employer may discontinue use of the Services at any time if these terms and conditions are unacceptable.

4. Confidentiality

Employer shall maintain the security and confidentiality of the information maintained through the Account, including individually identifiable health information of a member as defined in 45 CFR §160.103 (collectively the "Information"), as required by all applicable state and federal laws. Employer agrees not to use or further disclose the Information for any purpose except as necessary to carry out this Agreement and to administer Employer's health plan. Employer will use appropriate physical, technical and administrative safeguards to prevent use or disclosure of the Information other than as provided for by this Agreement. Employer will maintain confidentiality of user identifications and passwords and prevent any unauthorized individual(s) from accessing the Account and/or using Information in a manner contrary to this Agreement.

5. Access, Passwords, and Security

Employer agrees to follow the security and privacy protocols established by Moda Health and Delta Dental and described in the user guide, website terms of use, or other related documentation that may be provided by Moda Health and Delta Dental (collectively, the "Security and Privacy Protocols"), to ensure that all transactions are authorized and to protect all Information from improper access.

6. Reporting Violations

Employer agrees to immediately notify Moda Health and Delta Dental if Employer becomes aware of any of the following:

- a. Any loss or theft of access codes or passwords
- b. Any unauthorized use of any access codes or passwords
- c. Any unauthorized use of the Account
- d. Any loss, theft or unauthorized use of Information
- e. Any loss or theft of hardware which contains Information

Employer further agrees to make any and all reasonable efforts to correct or mitigate the effects of any such occurrences and to prevent reoccurrence.

7. Enrollment Materials

Employer agrees to retain all written and electronic enrollment materials, including but not limited to, enrollment forms, applications, personal data sheets, and any forms required to update or change employee information (collectively, "Enrollment Materials"), for a period of 10 years from the date they are received by Employer. Employer shall provide Moda Health and Delta Dental with reasonable access to such Enrollment Materials upon request.

8. Indemnification

Employer agrees to indemnify and defend Moda Health from and against any and all claims, losses, damages, liability, costs and expenses (including but not limited to defense costs and reasonable attorneys' fees) arising from or related to Employer's violation of this Agreement, misuse of the Information, or violation of any third-party's rights, including violation of any proprietary right and invasion of any privacy rights. This obligation will survive the termination of this Agreement.

9. Termination

Moda Health reserves the right to terminate Employer access to the Account, or any portion of the Services in its sole discretion, at any time, without notice and without limitation, for any reason whatsoever, including but not limited to unauthorized use of Employer access codes or passwords, misuse or unauthorized use of the Information, failure to adhere to policies set forth in the Security and Privacy Protocols, or breach of this Agreement.

10. Assignment

Employer may not assign its rights, interests or obligations or any part thereof under the Agreement without prior written permission of Moda Health and Delta Dental.

11. Severability

If any provision of this Agreement shall be invalid or unenforceable in any respect for any reason, the validity and enforceability of any such provision in any other respect and of the remaining provisions of this Agreement shall not be in any way impaired.

12. Terms of Use

Employer shall abide by any additional Terms of Use posted on the Moda Health and Delta Dental website.

Employer represents and warrants that the person signing this Agreement has the authority to do so, and is entering into this Agreement on behalf of Employer and all existing and future employees.

The individual signing this Agreement on behalf the Employer must be the owner of the business in a sole proprietorship; a partner in a partnership; the designated principal in a limited partnership, corporation or other licensed entity; an officer; or supervisor or manager at the Employer entity.

By signing this Agreement, Employer acknowledges that Employer has read, understands and accepts the terms and conditions as stated in this Agreement.

Employer

Signature

Title

Date

Tax Identification #

Nondiscrimination notice

We follow federal civil rights laws. We do not discriminate based on race, color, national origin, age, disability, gender identity, sex or sexual orientation.

We provide free services to people with disabilities so that they can communicate with us. These include sign language interpreters and other forms of communication.

If your first language is not English, we will give you free interpretation services and/or materials in other languages.

If you need any of the above, call Customer Service at:

888-217-2363 (TDD/TTY 711)

If you think we did not offer these services or discriminated, you can file a written complaint.

Please mail or fax it to:

Moda Partners, Inc.
Attention: Appeal Unit
601 SW Second Ave.
Portland, OR 97204
Fax: 503-412-4003

If you need help filing a complaint, please call Customer Service.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone:

U.S. Department of Health
and Human Services
200 Independence Ave. SW, Room 509F
HHH Building, Washington, DC 20201
800-368-1019, 800-537-7697 (TDD)

You can get Office for Civil Rights complaint forms at hhs.gov/ocr/office/file/index.html.

Dave Nessler-Cass coordinates our nondiscrimination work:

Dave Nessler-Cass,
Chief Compliance Officer
601 SW Second Ave.
Portland, OR 97204
855-232-9111
compliance@modahealth.com

ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 1-877-605-3229 (TTY: 711).

CHÚ Ý: Nếu bạn nói tiếng Việt, có dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Gọi 1-877-605-3229 (TTY:711)

注意：如果您說中文，可得到免費語言幫助服務。請致電1-877-605-3229（聾啞人專用：711）

주의: 한국어로 무료 언어 지원 서비스를 이용하시려면 다음 연락처로 연락해주시기 바랍니다. 전화 1-877-605-3229 (TTY: 711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyong tulong sa wika, ay walang bayad, at magagamit mo. Tumawag sa numerong 1-877-605-3229 (TTY: 711)

تنبيه: إذا كنت تتحدث العربية، فهناك خدمات مساعدة لغوية متاحة لك مجانًا. اتصل برقم (الهاتف النصي): 1-877-605-3229 (711)

بوتے ہیں تو سانی (URDU) توجہ دیں: اگر آپ اردو اعانت آپ کے لیے بلا معاوضہ دستیاب ہے۔ پر کال کریں 1-877-605-3229 (TTY: 711)

ВНИМАНИЕ! Если Вы говорите по-русски, воспользуйтесь бесплатной языковой поддержкой. Позвоните по тел. 1-877-605-3229 (текстовый телефон: 711).

ATTENTION : si vous êtes locuteurs francophones, le service d'assistance linguistique gratuit est disponible. Appelez au 1-877-605-3229 (TTY : 711)

توجہ: در صورتی کہ بہ فارسی صحبت می کنید، خدمات ترجمہ بہ صورت رایگان برای شما موجود است. با تماس بگیرید. (TTY: 711) 1-877-605-3229

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपको भाषाई सहायता बिना कोई पैसा दिए उपलब्ध है। 1-877-605-3229 पर कॉल करें (TTY: 711)

Achtung: Falls Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistentendienste zur Verfügung. Rufen sie 1-877-605-3229 (TTY: 711)

注意:日本語をご希望の方には、日本語サービスを無料で提供しております。1-877-605-3229 (TTY、テレタイプライターをご利用の方は711)までお電話ください。

အကူအညီ: ဤတမ်း (အမျိုးအနွယ် အမျိုးအနွယ်) အလိုအတိုင်း ဖြစ်တိုင်း အမျိုးအနွယ် တမ်းအား မှား မှား မှား မှား ဖြစ်ပါသည်။ 1-877-605-3229 (TTY: 711) ပါ အလိုအတိုင်း

ໂປດຊາຍ: ຖ້າທ່ານເວົ້າພາສາລາວ, ການຊ່ວຍເຫຼືອດ້ານພາສາແມ່ນມີໃຫ້ທ່ານໂດຍບໍ່ເສຍຄ່າ. ໂທ 1-877-605-3229 (TTY: 711)

УВАГА! Якщо ви говорите українською, для вас доступні безкоштовні консультації рідною мовою. Зателефонуйте 1-877-605-3229 (TTY: 711)

ATENȚIE: Dacă vorbiți limba română, vă punem la dispoziție serviciul de asistență lingvistică în mod gratuit. Sunați la 1-877-605-3229 (TTY 711)

THOV CEEB TOOM: Yog hais tias koj hais lus Hmoob, muaj cov kev pab cuam txhais lus, pub dawb rau koj. Hu rau 1-877-605-3229 (TTY: 711)

ត្រូវចងចាំ: បើអ្នកនិយាយភាសាខ្មែរ ហើយត្រូវការសេវាកម្មជំនួយផ្នែកភាសាដោយឥតគិតថ្លៃ គឺមានផ្តល់ជូនលោកអ្នក។ សូមទូរស័ព្ទទៅកាន់លេខ 1-877-605-3229 (TTY: 711)

HUBACHIISA: Yoo afaan Kshtik kan dubbattan ta'e tajaajiloonni gargaarsaa isiniif jira 1-877-605-3229 (TTY:711) tiin bilbilaa.

โปรดทราบ: หากคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือด้านภาษาได้ฟรี โทร 1-877-605-3229 (TTY: 711)

FA'AUTAGIA: Afai e te tautala i le gagana Samoa, o loo avanoa fesoasoani tau gagana mo oe e le totogia. Vala'au i le 1-877-605-3229 (TTY: 711)

IPANGAG: Nu agsasaoka iti llocano, sidadaan ti tulong iti lengguahe para kenka nga awan bayadna. Umawag iti 1-877-605-3229 (TTY: 711)

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń: 1-877-605-3229 (obsługa TTY: 711)