

ODS

WINTER 2013

DENTAL OFFICE

update



## Current Dental Terminology changes and processing policy updates for 2013

On January 1, 2013, ODS will implement the new codes that the American Dental Association (ADA) has outlined in CDT-13. The charts below show how the ODS standard contract will cover these new CDT-13 codes. For specific benefit information, please refer to the group limitations of each patient's plan in [Benefit Tracker](#), as some plans may handle the codes differently than the ODS standard contract.

Also, some codes are being deleted with CDT-13, including D1204 and D1203. ODS will no longer accept deleted codes after March 2013. New code books can be purchased through the ADA.

ODS has yet to receive instructions from DMAP as to how these new codes will be administered by Oregon Health Plan (OHP). Once we have the details, we will keep you updated on our website.

### We've also adopted new processing policies for the following procedure:

- D0330 billed with bitewings** – When a panoramic film and bitewing X-rays are billed on the same day by the same provider they will be combined and given an alternate benefit of a full mouth series. The fee will be limited to the full mouth allowable.

### Additional provider updates:

If a plan covers implants and the member is under the age of 19, implant claims will go through our professional review process.

### ODS standard contract change:

Effective with renewals July 2012 and after, ViziLite will not be a covered benefit for standard plan groups, but ViziLite may still be covered by larger, non-standard groups. This change is due to ViziLite no longer meeting the ODS criteria for evidence-based dentistry. Group information in [Benefit Tracker](#) will display if the group is covering this benefit.

For more information, please contact our Dental Customer Service department at 503-265-2967 or toll-free at 800-452-1058. You can also email us at [dental@odscompanies.com](mailto:dental@odscompanies.com).

### NEW CDT CODES COVERED UNDER ODS STANDARD COMMERCIAL PLANS

(no other new codes will be covered by standard plans)

CODE	DESCRIPTION	COMMENTS
D0190	Screening of a patient by legally authorized healthcare professional	Included in exam frequencies
D0191	Assessment of a patient by a licensed healthcare professional	Included in exam frequencies
D1208	Topical application of fluoride	Group's frequency limitations apply. Your approved fee for D1204 adult fluoride will automatically apply to D1208.
D2929	Prefabricated porcelain/ceramic crown – primary tooth	Benefit is limited to a prefabricated stainless steel crown.
D2981	Inlay repair, necessitated by restorative material failure	By report
D2982	Onlay repair, necessitated by restorative material failure	By report
D2983	Veneer repair, necessitated by restorative material failure	By report
D4212	Gingivectomy or gingivoplasty – to allow access for restorative procedures – per tooth	A separate benefit is not provided for this procedure when performed in conjunction with other restorations.
D4277	Free soft tissue graft procedure (including donor site surgery) – first tooth or edentulous tooth site in graft	Covered per standard perio guidelines
D4278	Free soft tissue graft procedure (including donor site surgery) – each additional contiguous tooth position in same graft site	Covered per standard perio guidelines
D6101	Debridement of peri-implant defect and surface cleaning of exposed implant surfaces including flap entry and closure	By review if implants are a covered benefit
D6102	Debridement and osseous contouring of a peri-implant defect; includes surface cleaning of exposed implant surfaces and flap entry and closure	By review if implants are a covered benefit
D6103	Bone graft for repair of peri-implant defect – not including flap entry and closure or when indicated, placement of a barrier membrane or biologic materials to aid in osseous regeneration	By review if implants are a covered benefit
D6051	Interim abutment – includes placement and removal. A healing cap is not an interim abutment	By review
D7952	Sinus augmentation via a vertical approach	By review if implants are a covered benefit

### DELETED CODES (ODS will no longer accept these codes after March 2013)

D0360; D0362; D1203; D1204; D6254; D6795; D6970; D6972; D6973; D6976; D6977

## Results of the 2011 OHP dental record review

In 2011, ODS conducted a review of 475 Oregon Health Plan (OHP) member dental records. The objectives were to determine practitioner compliance with the Oregon Dental Practice Act. The survey reviewed elements including, but not limited to, patient information and health history, extensive examination, oral hygiene instruction, treatment plans, progress notes, diagnostics and consent. Our documentation goal was 80 percent for each element.

The review focused on children age five and under and pregnant women. Below are areas where our documentation scored well.

- Patient information and health history, extensive examination and treatment plans
- Progress notes: legibility, date and description of treatment services, failed appointments, and notes signed and dated
- Diagnostics; signed consent forms

Our improvement opportunities in dental record documentation are in the following areas where the aggregate score was lower than 80 percent.

- Oral hygiene instruction – Seventy-five percent (75%) of member records provided the member and/or the member's legal parent or guardian with oral hygiene instruction. While this score did not meet the 80 percent goal, it showed improvement from our 2009 record review where this area scored 59 percent.
- Tobacco cessation – Eighty-four percent (84%) of the dental history forms reviewed asked whether or not a patient used tobacco. This was a 16 percent increase from the 2009 record review. Our improvement opportunities were to assist patients who use tobacco. Of the members who were asked if they used tobacco, 28 percent answered yes. The percentage of members advised to quit decreased from 14 percent in 2009 to six percent in 2011, and the number of members referred for assistance with tobacco cessation services dropped from seven percent in 2009 to zero percent in 2011.

Recent studies show effectiveness of interventions for tobacco cessation delivered by oral health professionals. We hope you

find the following links to recent studies and resources helpful to your practice.

- The article, "[Interventions for tobacco cessation in the dental setting](#)," located at Cochrane Database of Systematic Reviews highlights a recent study on interventions for tobacco cessation in the dental setting.
- The [ADA's website](#) provides helpful information and patient resources on smoking and tobacco cessation.
- The Academy of General Dentistry article, "[Smoking cessation in the dental setting: A practical approach](#)," may also be helpful.
- You can also reference the [ODS 2011 Dental Provider Handbook](#).

We would like to thank everyone who participated in the 2011 dental record review. Your partnership with ODS shows a continuing commitment to promote safe and effective care to our members.

If you have any questions, please contact our Quality Improvement department at 503-265-5678.

### Update on the Medicaid Management Information System (MMIS)

The Division of Medical Assistance Programs (DMAP) has recently implemented a policy affecting eligibility verification through MMIS. Should you experience a lockout, you will need to contact DMAP directly for assistance at 800-336-6016, or email [DMAP.providerservices@state.or.us](mailto:DMAP.providerservices@state.or.us).

However, you may continue to verify your ODS OHP patient's eligibility on [Benefit](#)

[Tracker](#), or contact a member of our ODS OHP Customer Service department at 503-243-2987. Or, email your eligibility inquiry to [ohpdental@odscompanies.com](mailto:ohpdental@odscompanies.com).

### Providence Plan to change to Washington Dental Service

Effective Jan. 1, 2013, WDS/Delta Dental of Washington will be the administrator for Providence Health Plan members. Questions concerning eligibility and benefits should be directed to WDS Customer Service at 800-554-1907.

### ODS Dental Professional Relations thanks you

Thank you to everyone who responded to our information request for directory accuracy in October 2012. This verification confirms that our members are able to locate your office and have access to the most current directory information. We know you are busy, so we really appreciate you taking time to respond.