

# Dental office update

## 2014 CDT changes and processing policy updates

On Jan. 1, 2014, ODS will implement the new codes that the ADA has outlined in CDT-14. The chart shows how the ODS standard contract will cover these new CDT-14 codes. When you enter the appropriate code, please refer to the group limitations of each patient's plan in Benefit Tracker for specific benefit information as some plans may handle the codes differently than the ODS standard contract.

Also, some codes are being deleted with CDT-14. ODS will no longer accept deleted codes after March 2014.

New code books can be purchased through the American Dental Association at [ada.org](http://ada.org).

ODS has not received instructions from DMAP on how these new codes will be administered by OHP/Medicaid. We will let you know and provide updates at [modahealth.com/dental](http://modahealth.com/dental) when we have the details.

### How the Affordable Care Act affects you

With the healthcare exchange now in high gear, you may be wondering how it will affect you and your dental office. We're here to help answer some of those questions. Go to [modahealth.com/dental/ACA](http://modahealth.com/dental/ACA) to find answers to some of the most commonly asked questions by dentists such as:

- What is the Affordable Care Act?
- What are essential pediatric dental benefits?
- What plans will ODS offer?
- How will Medicaid be affected?
- What does this all mean to me, the dental office?

**New CDT codes covered under ODS Standard Commercial plans. No other new codes will be covered by Standard plans.**

Code	Description	Comments
D1999	Unspecified preventive procedure	By report
D2921	Reattachment of tooth fragment, incisal edge or cusp	Fees for the replacement of amalgam or composite restorations within 24 months are disallowed if done by the same dentist/dental office. Benefits may be allowed if done by a different dentist. Special consideration may be given by report.
D2941	Interim therapeutic restoration – primary dentition	1. Allow once per primary tooth. 2. DISALLOW D2941 in conjunction with definitive restoration within 24months.
D3427	Periradicular surgery without apicoectomy	Disallowed when performed on the same tooth by the same dentist/dental office on the same date as apicoectomy (D3410-D3426), retrograde filling (D3430), and root amputation (D3450)
D3428	Bone graft in conjunction with periradicular surgery - per tooth; first surgical site	Benefits for this procedure when billed in conjunction with periradicular surgery are not covered.
D3429	Bone graft in conjunction with periradicular surgery - each additional contiguous tooth in same surgical site.	Benefits for this procedure when billed in conjunction with periradicular surgery are not covered.
D3431	Biologic materials to aid in soft and osseous tissue regeneration in conjunction with periradicular surgery	Only when billed for natural teeth. Benefits for these procedures when billed in conjunction with periradicular surgery, are not covered.
D3432	Guided tissue regeneration, resorbable barrier, per site in conjunction with periradicular surgery	Only when billed for natural teeth. Benefits for these procedures when billed in conjunction with periradicular surgery are not covered.
D5863	Overdenture – complete maxillary	By report
D5864	Overdenture – partial maxillary	By report
D5865	Overdenture - complete mandibular	By report
D5866	Overdenture – partial mandibular	By report
D6013	Surgical placement of mini implant	Based on contract limitations. (If plan covers implants it is covered. If plan doesn't cover implants it is not covered)
<b>Deleted Codes (ODS will no longer accept the following codes after March 2014).</b>		
D0363; D3354; D5860; D5861		

To learn more, please contact the ODS Dental Customer Service department at 503-265-2967 or email us at [dental@odscompanies.com](mailto:dental@odscompanies.com).

## Simplify your payment process today – go digital!

At ODS, we want to make life easier for you. One way to do this is to simplify your payment process. By using Electronic Remittance Advice (ERA) with Electronic Fund Transfer (EFT), your team will benefit from:

- **No more trips to the bank.** Save time and gas.
- **Eliminate the slow postal process.** Receive payments faster and reduce mail.
- **Reduce administrative costs.** Reduced paperwork and manage accounts easier.
- **Meet compliance.** ERA/EFT is becoming an insurance industry standard.

Here's what other dental offices are saying after using ERA/EFT:

*"The ODS ERA/EFT process saves me so much time. I can easily access the patient EOB in the account ledger through my practice management software. I've found this to be extremely helpful when submitting coordination-of-benefit information to a secondary insurance carrier. I simply use*

*the 'screen capture' option and attach the EOB and submit them through NEA FastAttach."*

- Debbie at Dr. Patrick Hagerty

*"We really like receiving our Payment Disbursement Registers electronically. This streamlines the posting process. Since our office started using ODS' ERA/EFT, everything has gone really well. We haven't had any problems, and we enjoy not having to drive to the bank to make deposits."*

- Nancy at Drs. Seifert and Wylam

To sign up, simply print the enrollment form at [modahealth.com/pdfs/eft\\_era\\_enrollment\\_form.pdf](http://modahealth.com/pdfs/eft_era_enrollment_form.pdf).

Once you've filled it out, you may email it to [edigroup@modahealth.com](mailto:edigroup@modahealth.com) or fax it to 503-412-4068. Or, contact ODS Dental Professional Relations at 888-374-8905 and we'll email or fax you the form. We look forward to saving you time and administrative costs on your payment processes.

## Help us maintain accurate records

To ensure timely and accurate processing of your claims, it is very important to notify ODS Dental Professional Relations at 888-374-8905 if and when:

- Your office changes its business name or tax identification number
- A dentist joins or leaves your practice
- You change your business or payment address
- Your direct deposit account changes

We appreciate your help in keeping accurate, up-to-date records for all of our valued dental partners.

## Thank you for Going Green!

As part of our commitment to help dental offices simplify their administrative processes using ODS online tools, we recently surveyed a number of dental offices that attended our workshops to see what steps they've taken to become more eco-friendly. Some of the questions we asked were:

- Are you submitting claims electronically?
- Does your office utilize National Electronic Attachment (NEA), ePrescribe, or Electronic Medical Record (EMR)/ Electronic Health Record (EHR)?
- Do you use Benefit Tracker to check benefits and eligibility?
- Does your office receive direct deposit and/or Electronic Remittance Advice (ERA)?

The dental offices using the most online tools received a \$25 gift card.

Thanks to everyone who participated!

## Results from our Community Health after-hours survey

Starting in the fall of 2012, ODS Community Health conducted a telephone survey to assess the after-hours coverage at our participating OHP/Medicaid dental offices. The purpose of the survey was to check for 24-hour coverage of a dental emergency for a patient of record to ensure compliance with Oregon Administrative Rules and the Board of Dentistry's rules for standards of practice.

Our dental customer service department made phone calls to 537 unique provider locations.

The first round of the survey calls showed 480 locations or 89.4 percent of the offices were compliant. We followed up with the 57 locations that were non-compliant and conducted a second survey in the spring of 2013. After conducting the final round of survey calls, we are pleased to announce that 99.2 percent of our OHP/Medicaid provider locations are compliant today and offering after-hours emergency access to their patients. Thank everyone for your continued commitment to meeting industry best practices.

## Congratulations to the 2013 ODS Going Green Award recipients

Gresham Downtown Dental Group, PC  
Pediatric Dentistry of Salem, LLC  
Kyle D. Kern, DMD, PC  
Scott B. Bodyfelt, DMD  
Pacific Oak Dental  
The Dentists at Orenco Station  
Bruce P. Mitchell, DMD  
Grants Pass Dental  
Jed R. Norman, DDS

Russell C. Erickson, III, DDS  
Canby Smiles  
Mary K. Schwab, DMD  
Matthew B. Engel, DMD  
Kwon Dentistry, LLC  
Mojgan Rostamian, DMD, PC  
Ryan D. Sparks, DMD, LLC  
Larry W. Laurinat, DMD