Psychiatric Residential Treatment - Children, Adolescents and Adults

Date of Origin: 04/2008       Last Review Date: 10/25/2023       Effective Date: 11/1/2023


Developed By: Medical Necessity Criteria Committee

I. Description
Residential treatment is defined as a 24-hour level of care that provides a range of diagnostic and therapeutic behavioral health services which cannot be provided in an outpatient setting. Research strongly suggests that the best therapeutic environment is one that is both safe and least restrictive to the patient. Admission to this level of care should be made only after face-to-face interview and assessment with the patient and family members and only with clinical evidence of the failure of all available and appropriate outpatient interventions or documentation of why such interventions are either unavailable or reasonably expected to be insufficient to meet the member’s needs. Placement in residential treatment is appropriate if the member does not need the higher level of physical security and frequency of psychiatric and nursing intervention that are available on an inpatient unit. Although it is sometimes assumed that residential care implies a longer length of stay than inpatient care, studies have shown that residential care is an efficacious short-term alternative to inpatient care for voluntary patients with urgent behavioral health conditions.

If residential treatment is indicated, placement should be in a facility closest to patient’s home at discharge. If out of area placement is the only appropriate option, there must be facility and family commitment for regular and ongoing participation of family in treatment. In addition, contact should be established as early as possible between facility and community-based professional who will be treating patient and family after discharge from residential setting.

Notes:

1. Effective 1/1/2023, Moda Health uses LOCUS, CALOCUS-CASII, and ECSII to make level of care determinations for Oregon-based commercial plans.
2. Therapeutic boarding schools” and “wilderness treatment programs” often do not meet minimum program requirements for residential programs.
3. The following criteria are intended as a guide for establishing medical necessity for the requested level of care. They are not a substitute for clinical judgment and should be applied by appropriately trained clinicians giving consideration to the unique circumstances of each patient, including co-morbidities, safety and supportiveness of the patient’s environment, and the unique needs and vulnerabilities of children and adolescents.
II. Criteria: CWQI BHC-0011

A. Program Requirements:

Treatment must include ALL of the following:

1. Facility holds licensure and/or accreditation for the level and type of care provided and is practicing within the scope of its license. Facilities in Oregon must be licensed under chapter 309 of Oregon Administrative Rules.

2. 24 hour supervision by mental health treatment staff, including at least one nurse onsite or on call at all times, to assist with medical issues, crisis intervention and medication.

3. Staff must have ability to safely restrain and protect individuals during a crisis for the safety of the patient and others. Not applicable to adult-only programs.

4. Patient must be staying overnight at the facility.

5. Patient must be involved in a structured treatment program for at least 8 hours per day, 5 days a week under the supervision of a licensed mental health professional, consisting of ALL of the following, tied to goals described in the individualized treatment plan:
   a. Documentation of the individual’s participation in each treatment activity;
   b. Daily group therapy;
   c. Individual therapy with a primary therapist at least twice per week;
   d. Family therapy at least once per week. If this is not possible or indicated, clinical evidence must be given and an acceptable alternative offered;
   e. Individualized case management activities as needed;
   f. Structured skills training, vocational training, education, recreation and/or socialization activities.

6. Initial Treatment plan meets ALL of the following:
   a. Is completed within 7 days of admission;
   b. Is individualized, not determined by programmatic duration;
   c. Includes an appropriate mix of modalities (i.e. family, group and individual therapies);
   d. Addresses the specific problems leading to the admission.

7. Regular psychiatric involvement, including evaluation within 72 hours of admission. Once weekly review by a psychiatrist or psychiatric nurse practitioner occurs until discharge along with ongoing medication monitoring.

8. Aftercare treatment planning for the reintegration of the patient into the home, school and community.

B. Admission Criteria:

Authorization for admission is indicated by ALL of the following:

1. Patient does not meet criteria for acute inpatient mental health treatment.

2. Patient has an active psychiatric diagnosis which requires therapeutic intervention.

3. The patient is medically stable.

4. The patient cannot be treated safely and effectively at a lower level of care due to 1 or more of the following:
   a. Serious and persistent psychosocial impairments that have failed to respond to treatment at all appropriate lower levels of care, or documentation of why such treatments are reasonably expected to be insufficient to meet the member’s needs. (Note: Non-participation does not constitute failure at a lower level of care.);
   b. Danger to self or others;
   c. Profound role failure; or
   d. The appropriate lower level of care is not reasonably available to the patient.
5. The patient is judged physically and cognitively able to actively participate in treatment.
6. For recent readmissions, the treatment plan clearly states what will be done differently to address risk factors that led to the readmission and promotes increased use of skills to support a successful transition to a lower level of care.
7. Discharge planning, including coordination with established outpatient providers, begins at time of admission.

C. Continued Care Criteria:
Continued authorization is indicated by ALL of the following:
1. The treatment plan focuses on resolving the difficulties appropriate to this level of care.
2. Clinical evidence of engagement in treatment and the ability to achieve the treatment plan goals.
3. Active involvement of parents/caregivers in treatment unless contraindicated.
4. Patient is making progress toward resolving the problems appropriate to this level of care, or a recent treatment plan change is reasonably expected to resolve a lack of progress.
5. Patient has not improved enough to be safely and effectively treated at a lower level of care.
6. Ongoing involvement of established outpatient providers in discharge planning, or efforts to establish an outpatient provider are actively underway.

D. Discharge Criteria:
Termination of continued authorization is indicated by 1 or more of the following:
1. Treatment goals appropriate to the residential level of care have been met.
2. The patient’s condition has improved to the point where the patient no longer requires 24 hours per day supervision and observation.
3. The patient can be safely and effectively treated at a lower level of care (e.g. mental health partial hospitalization, intensive outpatient or outpatient treatment).
4. The patient’s physical condition necessitates transfer to a medical facility.
5. The patient is not making progress at the current setting or level of care (unless a recent treatment plan change is reasonably expected to resolve the lack of progress).

Authorization note:
Moda Health will authorize residential treatment if the next lower level of care is appropriate but not reasonably available. If the patient or family declines an available appropriate lower level of care, or if the inpatient facility fails to engage in reasonable and appropriate discharge planning, Moda will not authorize residential treatment.

Contra-indications:
1. Running away and disobedience are not in and of themselves sufficient reasons for admission to residential level of care.
2. Readmission or continued stay is expected to be counter-therapeutic due to 1 or more of the following:
   a. Previous admissions to the same or a similar program have not been therapeutically beneficial;
   b. The patient has reached maximum expected therapeutic benefit from previous admissions or during the current admission;
   c. The treatment reinforces an unhealthy self-image or identification with the illness.
   d. For a patient with attachment disorder, residential treatment would interfere with
interventions that are more appropriate to take place in the home environment.

III. Information Required with the Prior Authorization Request:
1. Diagnosis, symptoms, and functional impairment;
2. Relevant biopsychosocial and treatment history;
3. Alcohol and other drug use history, or assessment;
4. Current medical status and relevant medical history;
5. Current medications;
6. Risk assessment;
7. Specific goals for stabilization;
8. Treatment plan;
9. Plan for outpatient follow-up following discharge; and
10. Faxed copy of initial psychiatric evaluation, History & Physical, and/or daily treatment schedule may be required.

VI. Annual Review History

<table>
<thead>
<tr>
<th>Review Date</th>
<th>Revisions</th>
<th>Effective Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>05/2013</td>
<td>Annual Review. Added table with review date, revisions, and effective date. Minor word changing.</td>
<td>05/2013</td>
</tr>
<tr>
<td>05/2014</td>
<td>Annual Review.</td>
<td>05/2014</td>
</tr>
<tr>
<td>05/2015</td>
<td>Annual Review. Added description of custodial care and other clarifying language.</td>
<td>05/2015</td>
</tr>
<tr>
<td>07/2016</td>
<td>Annual Review. Added least restrictive language, added #2 and #3 contraindications, updated citation and licensure/accreditation requirements.</td>
<td>07/2016</td>
</tr>
<tr>
<td>06/2017</td>
<td>Annual Review. Addressed readmissions. Updated facility licensing requirements.</td>
<td>09/2017</td>
</tr>
<tr>
<td>06/2018</td>
<td>Annual Review. Updated accreditation requirements; provided detail regarding structured treatment; clarified factors indicating a lower level of care is not appropriate; clarified contraindications.</td>
<td>08/2018</td>
</tr>
<tr>
<td>07/2019</td>
<td>Changed title from “Mental Health Residential Treatment” to “Psychiatric Residential Treatment”; added clarification re: role of and application of criteria; affirmed appropriateness of requested level of care when a lower level of care is not reasonably available; added informational note regarding therapeutic boarding schools and wilderness treatment programs; added clarifications regarding facility requirements; removed requirement for continued treatment that the patient continues to meet criteria for initial authorization; added requirements for family and outpatient provider involvement for continued treatment; additional minor clarifications.</td>
<td>09/2019</td>
</tr>
<tr>
<td>10/2019</td>
<td>Corrected typo on discharge criteria D.3. “patient CAN be safely and effectively treated...”</td>
<td>10/2019</td>
</tr>
<tr>
<td>10/2020</td>
<td>Corrected references to Oregon Administrative Rules</td>
<td>11/2020</td>
</tr>
<tr>
<td>9/2021</td>
<td>Removed requirement for CARF/Joint Commission accreditation for OON facilities. Added statement about authorizing residential care if next lower level of treatment is not reasonably available.</td>
<td>10/2021</td>
</tr>
</tbody>
</table>
VII. References