



Frequently asked questions



Q: What is WW?

A: WW is **WeightWatchers**®. Our purpose is to inspire healthy habits for real life. For people, families, communities, the world, for everyone. No matter what your goal is—to lose weight, eat healthier, move more, develop a more positive mindset, or all the above—we will bring you science-based solutions that fit into your life. WW welcomes everyone who seeks to be healthier, not just manage their weight.

Q: Why is PEBB partnering with WW?

A: PEBB has teamed up with WW to bring you a program that gives you real-life solutions to get healthier at no cost to you! PEBB medical plans cover 100% of the program cost.

Q: Who can take advantage of the WW Offerings?

A: All employees, spouses/domestic partners, and dependents ages 18 or older who are enrolled in a PEBB medical plan are eligible to participate in WW offerings.

If you are a current WW member and switch PEBB medical carriers (from Kaiser Permanente, Providence Health, or Moda Health to the other), you will need to re-enroll in WW under your new carrier to continue to receive PEBB's WW offering.

Q: If I'm a current WW member am I eligible for PEBB's WW program?

A: Of course! As long as you meet the eligibility requirements for PEBB's offering, you can link your current account as part of the PEBB registration process. To switch over or if you have any issues, call WW at 1-1-866-454-2144 for assistance with linking your accounts.

Q: If I register for WW, will my membership and weight information be kept confidential?

A: Yes, it will. Although PEBB will receive information about the total membership's weight loss, it will not receive any individual or personally identifiable information.

Q: What are the available WW offerings through PEBB?

A: Employees and spouses/domestic partners who are enrolled in a PEBB medical plan can choose either of these offerings at **no cost**. The full cost of either option is covered by your PEBB medical plan.

Offering 1: Digital

Offering 2: Digital + Workshops

Offering 3: WW for Diabetes

Q: How do I cancel my WW offering?

A: Our cancellation process is hassle-free. You can easily cancel your membership on our website. Simply log in to your account, go to "Settings," > "Account" to view your cancellation options. If you would like assistance with cancelling your account, you can call 1-866-454-2144.

Join WW today!

To sign-up for a WW offering or for more information, visit [PEBB.WW.com](https://pebb.ww.com).

Once prompted for your Health Plan ID, follow the instructions depending on your health plan:

Kaiser Permanente Members: Kaiser Permanente Member Record Number (found on ID card)

Moda Health Members: 9 character ID Number and the 2 digit suffix by your name (found on ID card)

Providence Health Members: Providence Health Plan 11 Digit ID Number (found on your ID Card)

Questions? Call 1-866-454-2144 (Monday-Friday 8:00 a.m.-10:00 p.m. ET; Saturday 11:00 a.m.-5:00 p.m. ET.)