

| Important Questions | Answers | Why This Matters: |
|---|--|--|
| What is the overall deductible? | \$0 | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers. |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. All services are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other <u>deductibles</u> for specific services? | No | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Not applicable | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses. |
| What is not included in the <u>out-of-pocket limit</u> ? | Not applicable | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>www.modahealth.com</u> or call 1-888-217-2363 for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network</u> <u>provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the <u>specialist</u> you choose without a <u>referral</u> . |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | Services You May Need | What You Will Pay | | | |
|--|--|--|--|--|--|
| Common Medical Event | | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Primary care visit to treat an injury or illness | No charge | No charge | Not covered | None |
| If you visit a health care <u>provider's</u> office or clinic | <u>Specialist</u> visit | No charge | No charge | Not covered | Office visits by naturopaths, acupuncturists and chiropractors are specialist visits. Naturopathic substances are not covered. Calendar year maximum of 12 visits for acupuncture and 20 visits for spinal manipulation. Prior authorization is required for some spinal manipulation. Failure to get prior authorization results in denial. |
| | Preventive care/screening/ Immunization | No charge | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| | <u>Diagnostic test</u> (x- ray, blood work) | No charge | No charge | Not covered | Includes other tests such as EKG, allergy testing and sleep study. |
| If you have a test | Imaging (CT/PET scans, MRIs) | No charge | No charge | Not covered | Prior authorization is required for many services. Failure to get prior authorization results in denial. |
| If you need drugs to treat your illness or condition More information about <u>prescription</u> <u>drug coverage</u> is available at <u>www.modahealth.com/</u> <u>pdl</u> | Value tier | No charge | No charge | No charge | Covers up to a 30-day supply (retail pharmacy) and 90-day supply (mail order and participating |
| | Select tier | No charge | No charge | No charge | retail pharmacies). <u>Prior authorization</u> may be required. Mail order at a Moda Health designated mail order pharmacy only. |

| | What You Will Pay | | | | | |
|--|--|--|---|--|---|--|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In- Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| If you need drugs to treat your illness or condition | Preferred tier | No charge | No charge | No charge | Covers up to a 30-day supply (retail pharmacy) and 90-day supply (mail order and participating retail pharmacies). <u>Prior</u> <u>authorization</u> may be required. Mail order at a Moda Health designated mail order | |
| More information about <u>prescription</u> <u>drug coverage</u> is available at | Non-preferred tier | No charge | No charge | No charge | pharmacy only. Covers up to a 30-day supply for most specialty. <u>Prior authorization</u> may be | |
| <u>www.modahealth.com/</u> pdl | Specialty tier | No charge | No charge | Not covered | required. Moda Health designated pharmacy only. <u>Cost sharing</u> for anticancer medication is 0%. | |
| If you have | Facility fee (e.g., ambulatory surgery center) | No charge | No charge | Not covered | Prior authorization may be required. Failure | |
| outpatient surgery | Physician / surgeon fees | No charge | No charge | Not covered | to get <u>prior authorization</u> results in denial. | |
| If you need | Emergency room care | No charge | No charge | No charge | None. | |
| immediate medical attention | Emergency medical transportation | No charge | No charge | No charge | None. | |
| | Urgent care | No charge | No charge | Not covered | None. | |
| lf you have a | Facility fee (e.g., hospital room) | No charge | No charge | Not covered | Prior authorization is required for many services. Failure to get prior authorization | |
| hospital stay | Physician / surgeon fees | No charge | No charge | Not covered | results in denial. | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | No charge | No charge | Not covered | Prior authorization is required for some outpatient behavioral health services. Failure to obtain prior authorization results in denial. | |

* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.modahealth.com</u>.

| | | What You Will Pay | | | | |
|---|---|--|--|--|---|--|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| If you need mental health, behavioral health, or substance abuse services | Inpatient services | No charge | No charge | Not covered | Prior authorization is required. Failure to obtain prior authorization results in denial. | |
| | Office visits | No charge | No charge | Not covered | | |
| lf you are pregnant | Childbirth/delivery professional services | No charge | No charge | Not covered | Depending on the type of services, a <u>copay</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in | |
| | Childbirth/delivery facility services | No charge | No charge | Not covered | the SBC (i.e., ultrasound). | |
| | Home health care | No charge | No charge | Not covered | None | |
| | <u>Rehabilitation</u> services | No charge | No charge | Not covered | Calendar year maximum of 30 days for inpatient and 30 sessions for outpatient rehabilitation and habilitation. May be eligible for 60 rehabilitation | |
| If you need help recovering or have other special health needs | <u>Habilitation</u> services | No charge | No charge | Not covered | sessions for treatment of neurologic conditions. Limits apply separately to rehabilitative and habilitative services. <u>Prior authorization</u> may be required. Failure to get <u>prior authorization</u> results in denial. | |
| | Skilled nursing care | No charge | No charge | Not covered | Calendar year maximum of 60 days. | |
| | Durable medical equipment | No charge | No charge | Not covered | Includes supplies and prosthetics. Frequency limits apply to some DME. Wigs are covered once per year for hair loss resulting from chemotherapy or radiation therapy. <u>Prior authorization</u> may be required. Failure to obtain <u>prior authorization</u> results in denial. | |
| | Hospice services | No charge | No charge | Not covered | Hospice coverage includes respite care limits of 5 consecutive days and a lifetime maximum of 30 days. | |

| | | What You Will Pay | | | |
|--|-------------------------------|---|---|---|---|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In- Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| lf your child needs dental or eye care | Children's eye exam | No charge | No charge | Not covered | Limited to one eye exam per calendar year for children under age 19. Additional in-network preventive eye screening for children age 3-5. |
| | Children's glasses | No charge | No charge | Not covered | Coverage limited to one pair of glasses per calendar year for children under age 19. |
| | Children's dental check-up | Not covered | Not covered | Not covered | None. |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | | | |
|--|---|--|--|--|
| Bariatric surgery | Long-term care | Private-duty nursing | | |
| Cosmetic surgery | Naturopathic substances | Routine eye care (Adult) | | |
| Dental care (Adult) | Non-emergency care when traveling | Routine foot care | | |
| Infertility treatment | outside the U.S. | Weight loss programs | | |

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Abortion

• Chiropractic care

• Hearing aids

• Acupuncture

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or http://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa, Oregon Division of Financial Regulation at 1-888-877-4894 or www.dfr.oregon.gov, and Oregon Division of Financial Regulation at 1-888-877-4894 or www.dfr.oregon.gov, and Www.dfr.oregon.gov, and www.dfr.oregon.gov, and Www.dfr.oregon.gov, and <a href="http://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa/

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Moda Health at 1-888-217-2363. You may also contact the Employee Benefits Security Administration, U.S. Department of Labor at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Oregon Division of Financial Regulation at 1-888-877-4894 or <u>www.dfr.oregon.gov</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 888-786-7461.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 888-873-1395.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 888-873-1395.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 888-873-1395.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

\$0

\$0

0%

0%

| Peg is Having a Baby |
|--|
| (9 months of in-network pre-natal care and a |
| hospital delivery) |

\$0

\$0

0% 0%

| The <u>plan's</u> overall <u>deductible</u> |
|---|
| Specialist copayment |
| Hospital (facility) <u>coinsurance</u> |
| Other coinsurance |

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

| Total Example Cost | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: | |
| Cost Sharing | |
| Deductibles | \$0 |
| Copayments | \$0 |
| <u>Coinsurance</u> | \$0 |
| What isn't covered | |
| Limits or exclusions | \$50 |
| The total Peg would pay is | \$50 |

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

| The plan's overall deductible |
|---------------------------------|
| Specialist copayment |
| Hospital (facility) coinsurance |
| Other <u>coinsurance</u> |

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

In this example, Joe would pay:

| Cost Sharing | | | | |
|----------------------------|------|--|--|--|
| Deductibles* | \$0 | | | |
| Copayments | \$0 | | | |
| Coinsurance | \$0 | | | |
| What isn't covered | | | | |
| Limits or exclusions | \$20 | | | |
| The total Joe would pay is | \$20 | | | |

Mia's Simple Fracture (in-network emergency room visit and follow up care)

| The plan's overall deductible | \$0 |
|---------------------------------|-----|
| Specialist copayment | \$0 |
| Hospital (facility) coinsurance | 0% |
| Other <u>coinsurance</u> | 0% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
|--------------------|---------|

In this example, Mia would pay:

| ······································ | |
|--|-----|
| Cost Sharing | |
| Deductibles* | \$0 |
| <u>Copayments</u> | \$0 |
| <u>Coinsurance</u> | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$0 |

The plan would be responsible for the other costs of these EXAMPLE covered services.

Nondiscrimination notice

We follow federal civil rights laws. We do not discriminate based on race, color, national origin, age, disability, gender identity, sex or sexual orientation.

We provide free services to people with disabilities so that they can communicate with us. These include sign language interpreters and other forms of communication.

If your first language is not English, we will give you free interpretation services and/or materials in other languages.

If you need any of the above, call Customer Service at:

888-217-2363 (TDD/TTY 711)

If you think we did not offer these services or discriminated, you can file a written complaint. Please mail or fax it to:

Moda Partners, Inc. Attention: Appeal Unit 601 SW Second Ave. Portland, OR 97204 Fax: 503-412-4003

Dave Nesseler-Cass coordinates our nondiscrimination work:

Dave Nesseler-Cass, Chief Compliance Officer 601 SW Second Ave. Portland, OR 97204 855-232-9111 compliance@modahealth.com

If you need help filing a complaint, please call Customer Service.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone:

U.S. Department of Health and Human Services 200 Independence Ave. SW, Room 509F HHH Building, Washington, DC 20201

800-368-1019, 800-537-7697 (TDD)

You can get Office for Civil Rights complaint forms at hhs.gov/ocr/office/file/index.html.

Dental plans in Oregon provided by Oregon Dental Service, dba Delta Dental Plan of Oregon. Dental plans in Alaska provided by Delta Dental of Alaska. Health plans provided by Moda Health Plan, Inc. Individual medical plans in Alaska provided by Moda Assurance Company. 39969758 (9/19)





Delta Dental of Oregon & Alaska

ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 1-877-605-3229 (TTY: 711).

CHÚ Ý: Nếu bạn nói tiếng Việt, có dịch vụ hổ trợ ngôn ngữ miễn phí cho bạn. Gọi 1-877-605-3229 (TTY:711)

注意:如果您說中文,可得到免費語言幫助服務。 請致電1-877-605-3229(聾啞人專用:711)

주의: 한국어로 무료 언어 지원 서비스를 이용하시려면 다음 연락처로 연락해주시기 바랍니다. 전화 1-877-605-3229 (TTY: 711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyong tulong sa wika, ay walang bayad, at magagamit mo. Tumawag sa numerong 1-877-605-3229 (TTY: 711)

> تنبيه: إذا كنت تتحدث العربية، فهناك خدمات مساعدة لغوية متاحة لك مجانًا. اتصل برقم 2229-605-3229 (الهاتف النصي: 711)

بولتے ہیں تو لن نی (URDU) توجب دیں: اگر آپ اردو اعسانت آپ کے لیے بلا معساوت دستیاب ہے۔ پر کال کریں (TTY: 711) 1-877-605-3229

ВНИМАНИЕ! Если Вы говорите по-русски, воспользуйтесь бесплатной языковой поддержкой. Позвоните по тел. 1-877-605-3229 (текстовый телефон: 711).

ATTENTION : si vous êtes locuteurs francophones, le service d'assistance linguistique gratuit est disponible. Appelez au 1-877-605-3229 (TTY : 711)

> توجه: در صورتی که به فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما موجود است. با 2229-605-7871 (TTY: 711) تماس بگیرید.

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपको भाषाई सहायता बिना कोई पैसा दिए उपलब्ध है। 1-877-605-3229 पर कॉल करें (TTY: 711)

Achtung: Falls Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistenzdienste zur Verfügung. Rufen sie 1-877-605-3229 (TTY: 711)

注意:日本語をご希望の方には、日本語 サービスを無料で提供しております。 1-877-605-3229 (TYY、テレタイプライター をご利用の方は711)までお電話ください。 અગત્યનું: જો તમે (ભાષાંતર કરેલ ભાષા અહીં દશાર્વો) બોલો છો તો તે ભાષામાં તમારે માટે વિના મૂલ્યે સહાય ઉપલબ્ધ છે.1-877-605-3229 (TTY: 711) પર કૉલ કરો

ໂປດຊາບ: ຖ້າທ່ານເວົ້າພາສາລາວ, ການຊ່ວ ຍເຫຼືອດ້ານພາສາແມ່ນມີໃຫ້ທ່ານໂດຍບໍ່ເສັຍ ຄ່າ. ໂທ 1-877-605-3229 (TTY: 711)

УВАГА! Якщо ви говорите українською, для вас доступні безкоштовні консультації рідною мовою. Зателефонуйте 1-877-605-3229 (ТТҮ: 711)

ATENȚIE: Dacă vorbiți limba română, vă punem la dispoziție serviciul de asistență lingvistică în mod gratuit. Sunați la 1-877-605-3229 (TTY 711)

THOV CEEB TOOM: Yog hais tias koj hais lus Hmoob, muaj cov kev pab cuam txhais lus, pub dawb rau koj. Hu rau 1-877-605-3229 (TTY: 711)

ត្រវចងចាំ៖ បើអ្នកនិយាយភាសាខ្មែរ ហើយត្រវ កា័រសេវាកម្មជំនួយផ្នែកភាសាដោយឥតគិតថ្លៃ័ គឺមានផ្តល់ជូនលោកអ្នក។ សូមទូរស័ព្ទទៅកាន់លេខ 1-877-605-3229 (TTY: 711)

HUBACHIISA: Yoo afaan Kshtik kan dubbattan ta'e tajaajiloonni gargaarsaa isiniif jira 1-877-605-3229 (TTY:711) tiin bilbilaa.

โปรดหราบ: หากคุณพูดภาษาไหย คุณ สามารถใช้บริการช่วยเหลือด้านภาษา ได้ฟรี โหร 1-877-605-3229 (TTY: 711)

FA'AUTAGIA: Afai e te tautala i le gagana Samoa, o loo avanoa fesoasoani tau gagana mo oe e le totogia. Vala'au i le 1-877-605-3229 (TTY: 711)

IPANGAG: Nu agsasaoka iti Ilocano, sidadaan ti tulong iti lengguahe para kenka nga awan bayadna. Umawag iti 1-877-605-3229 (TTY: 711)

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń: 1-877-605-3229 (obsługa TTY: 711)



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