

Enrollment application & change of information form

Synergy Plan and Dental; Direct Option – PCP

Moda use only

Group number _____

Subscriber number _____

To expedite your application, please print legibly in black or blue ink and return as instructed. Please complete all sections of this application. *If the application is incomplete or additional information is required, your effective date may be delayed.*

Section 1 > Application type

You'll need a special enrollment reason for some changes made outside the open enrollment period. Special enrollment includes adding dependents to an existing plan and enrolling in the plan due to loss of other coverage. The reason I am applying or making a change is:

Open enrollment

Date of event: _____ / _____ / _____

- New policy/subscriber
- Add dependent on existing plan
- Plan change only
- Waiver of coverage (see Section 7)

Changes

- Name change
New name: _____
Old name: _____
- New address
(please write new address in Section 3)
- PCP (please see Section 8)

Special enrollment

Date of event: _____ / _____ / _____

- Marriage
- Registration of domestic partner (RDP)
- Birth, adoption or placement for adoption
- Loss of coverage because I turned 26
- Loss of coverage due to end of marriage or registered domestic partnership (RDP)
- Involuntary loss of group coverage
- COBRA/continuation ended due to exhausting benefit
- Other _____

Section 2 > Coverage

- Synergy – PCP
- Dental coverage
 - Direct Option (Willamette Dental network)

| Group name | Subgroup | Group no. | Class |
|------------|----------|-----------|-------|
| | | | |

Section 3 > Employee information

| | | | | | |
|--|-----------------------------|--|----------------------------------|------|--|
| First name* | M.I. | Last name* | Social Security no.* | | |
| Mailing address* | | City* | State* | ZIP* | |
| Home phone | Date of birth (mm/dd/yyyy)* | Gender* <input type="checkbox"/> M <input type="checkbox"/> F | Date of employment (mm/dd/yyyy)* | | |
| Primary language <input type="checkbox"/> English <input type="checkbox"/> Spanish <input type="checkbox"/> Other _____ | | Email address | | | |

*Enrollment will be delayed if fields with an asterisk are not filled out



Delta Dental of Oregon & Alaska

Section 4 › Dependent children eligibility information

Children are eligible to enroll for coverage through age 25. Please see your Member Handbook for additional eligibility information. The following are eligible dependent children:

- Your or your spouse's natural or adopted child
- Children placed with you for adoption
- Newborns born to a covered dependent, for whom you are financially responsible (legal guardianship is required for coverage after the first 31 days)
- Children related by blood or marriage for whom you are the legal guardian (you will need to attach a signed court order showing legal guardianship)
- Your domestic partner's natural child or adopted child (if domestic partners by affidavit can enroll in your employer's plan)
- Your registered domestic partner's natural child or adopted child

Section 5 › Dependents

Relationship code: **SP** = spouse, **DP** = domestic partner, **RDP** = registered domestic partner (*DP and RDP only if applicable to your plan*)
Please use additional form if needed.

| Add Term | Med Den | Dependent first name* | Dependent last name* | Social Security no.* | Date of birth* (mm/dd/yyyy) | Gender* | Relationship* | Primary language (if different from employee) |
|---|---|-----------------------|----------------------|----------------------|--------------------------------|--|--|--|
| <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | | | | | <input type="checkbox"/> M <input type="checkbox"/> F | <input type="checkbox"/> SP <input type="checkbox"/> DP <input type="checkbox"/> RDP | |
| <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | | | | | <input type="checkbox"/> M <input type="checkbox"/> F | Child ¹ | |
| <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | | | | | <input type="checkbox"/> M <input type="checkbox"/> F | Child ¹ | |
| <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | | | | | <input type="checkbox"/> M <input type="checkbox"/> F | <input type="checkbox"/> Child ¹ <input type="checkbox"/> Ward | |

Section 6 › Other insurance (coordination of benefits)

Will employee or any dependents have other insurance? Yes No

If your Group's size is less than 20 employees, Medicare will be assumed to be the primary payer and we will coordinate benefits as the secondary payer even if you have not elected coverage under Medicare. When your Group's size is 20 employees or more, Medicare will be considered the secondary payer.

Section 7 › Waiver of coverage information

Please include the names of all eligible members who will NOT be enrolling. *Please use additional form if needed.*

| Person waiving | Reason for waiver | Health plan name | Policy no. | Employer group name |
|----------------|---|------------------|------------|---------------------|
| | <input type="checkbox"/> Individual <input type="checkbox"/> Employer group <input type="checkbox"/> Medicare <input type="checkbox"/> Other _____ | | | |
| | <input type="checkbox"/> Individual <input type="checkbox"/> Employer group <input type="checkbox"/> Medicare <input type="checkbox"/> Other _____ | | | |

Notice: If you are declining enrollment for yourself or your dependents (including your spouse) because of other health insurance coverage, you may, in the future, be able to enroll yourself or your dependents in this plan, provided that you request enrollment within 30 days after your other coverage ends. In addition, if you have a new dependent as a result of marriage, birth, adoption or placement for adoption, you may be able to enroll yourself and your dependents, provided that you request enrollment within 30 days after marriage, birth, adoption or placement for adoption.

If prior coverage was under Medicaid or a children's health insurance program (CHIP) you must request enrollment within 60 days after coverage ends.

* Enrollment will be delayed if fields with an asterisk are not filled out
1 Please list only eligible dependent children. See Section 4 for dependent children qualifications.

Section 8 > PCP selection

For changes, list only person requesting change. *Please use additional form if needed.*

Subscriber

| | | | |
|-----------------|------|----------------------------|-----|
| Subscriber name | | Date of birth (mm/dd/yyyy) | |
| PCP name | | | |
| PCP address | City | State | ZIP |

Dependent(s)

| | | | |
|----------------|------|----------------------------|-----|
| Dependent name | | Date of birth (mm/dd/yyyy) | |
| PCP name | | | |
| PCP address | City | State | ZIP |

| | | | |
|----------------|------|----------------------------|-----|
| Dependent name | | Date of birth (mm/dd/yyyy) | |
| PCP name | | | |
| PCP address | City | State | ZIP |

| | | | |
|----------------|------|----------------------------|-----|
| Dependent name | | Date of birth (mm/dd/yyyy) | |
| PCP name | | | |
| PCP address | City | State | ZIP |

Section 9 > Authorization (please read and sign below)

I acknowledge and understand my health plan may request or disclose health information about me or my dependents (people who are listed for benefits coverage on the enrollment form) from time to time for the purpose of facilitating health care treatment, payment or for the purpose of business operations necessary to administer health care benefits; or as required by law.² Health information requested or disclosed may be related to treatment or services performed by:

- A physician, dentist, pharmacist or other physical or behavioral health care practitioner;
- A clinic, hospital, long term care or other medical facility;
- Any other institution providing care, treatment, consultation, pharmaceuticals or supplies or;
- An insurance carrier or group health plan.

Health information requested or disclosed may include, but is not limited to: claims records, correspondence, medical records, billing statements, diagnostic imaging reports, laboratory reports dental records, or hospital records (including nursing records and progress notes). This acknowledgement does not apply to obtaining information regarding HIV/AIDS, psychotherapy notes, alcohol/drug and genetic testing. A separate authorization will be used for information related to these health conditions. It is a crime to knowingly provide false, incomplete, or misleading information to a health carrier for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of health coverage.

I certify that the information provided on this form is true and correct to the best of my knowledge. I acknowledge that my enrollment form will be delayed if all fields with an asterisk are not filled out entirely.

| | |
|--------------------------|-----------------|
| Employee signature* X | Signature date* |
|--------------------------|-----------------|

*Enrollment will be delayed if fields with an asterisk are not filled out.

²For more information about such uses and disclosures, including uses and disclosures required by law, please refer to the Notice of Privacy Practices. A copy is available by calling the Privacy Office at 855-425-4192.

Questions? Contact your benefits administrator or visit modahealth.com
601 SW Second Ave., Portland, OR 97204-3156

Nondiscrimination notice

We follow federal civil rights laws. We do not discriminate based on race, color, national origin, age, disability, gender identity, sex or sexual orientation.

We provide free services to people with disabilities so that they can communicate with us. These include sign language interpreters and other forms of communication.

If your first language is not English, we will give you free interpretation services and/or materials in other languages.

If you need any of the above, call Customer Service at:

888-217-2363 (TDD/TTY 711)

If you think we did not offer these services or discriminated, you can file a written complaint.

Please mail or fax it to:

Moda Partners, Inc.
Attention: Appeal Unit
601 SW Second Ave.
Portland, OR 97204
Fax: 503-412-4003

If you need help filing a complaint, please call Customer Service.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone:

U.S. Department of Health and Human Services
200 Independence Ave. SW, Room 509F
HHH Building, Washington, DC 20201

800-368-1019, 800-537-7697 (TDD)

You can get Office for Civil Rights complaint forms at hhs.gov/ocr/office/file/index.html.

Dave Nessler-Cass coordinates our nondiscrimination work:

Dave Nessler-Cass,
Chief Compliance Officer
601 SW Second Ave.
Portland, OR 97204
855-232-9111
compliance@modahealth.com

ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 1-877-605-3229 (TTY: 711).

CHÚ Ý: Nếu bạn nói tiếng Việt, có dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Gọi 1-877-605-3229 (TTY:711)

注意：如果您說中文，可得到免費語言幫助服務。請致電1-877-605-3229（聾啞人專用：711）

주의: 한국어로 무료 언어 지원 서비스를 이용하시려면 다음 연락처로 연락해주시기 바랍니다. 전화 1-877-605-3229 (TTY: 711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyonang tulong sa wika, ay walang bayad, at magagamit mo. Tumawag sa numerong 1-877-605-3229 (TTY: 711)

تنبيه: إذا كنت تتحدث العربية، فهناك خدمات مساعدة لغوية متاحة لك مجانًا. اتصل برقم (الهاتف النصي: 711) 1-877-605-3229

URDU) توجہ دیں: اگر آپ اردو بولتے ہیں تو سبھی سہولتیں آپ کے لیے 1-877-605-3229 (TTY: 711) پر کال کریں۔

ВНИМАНИЕ! Если Вы говорите по-русски, воспользуйтесь бесплатной языковой поддержкой. Позвоните по тел. 1-877-605-3229 (текстовый телефон: 711).

ATTENTION : si vous êtes locuteurs francophones, le service d'assistance linguistique gratuit est disponible. Appelez au 1-877-605-3229 (TTY : 711)

توجہ: در صورتی کہ بہ فارسی صحبت می کنید، خدمات ترجمہ بہ صورت رایگان برای شما موجود است۔ با 1-877-605-3229 (TTY: 711) تماس بگیرید۔

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपको भाषाई सहायता बिना कोई पैसा दिए उपलब्ध है। 1-877-605-3229 पर कॉल करें (TTY: 711)

Achtung: Falls Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistentendienste zur Verfügung. Rufen sie 1-877-605-3229 (TTY: 711)

注意：日本語をご希望の方には、日本語 サービスを無料で提供しております。1-877-605-3229 (TTY、テレタイプライターをご利用の方は711)までお電話ください。

अवलंबन: જો તમે (ભાષાંતર કરેલ ભાષા અર્થે દર્શાવો) બોલો છો તો તે ભાષામાં તમારે માટે વિના મૂલ્યે સહાય ઉપલબ્ધ છે. 1-877-605-3229 (TTY: 711) પર કૉલ કરો

ໂປດຊາບ: ຖ້າທ່ານເວົ້າພາສາລາວ, ການຊ່ວຍເຫຼືອດ້ານພາສາແມ່ນມີໃຫ້ທ່ານໂດຍບໍ່ຄ່າອໍາ. ໂທ 1-877-605-3229 (TTY: 711)

УВАГА! Якщо ви говорите українською, для вас доступні безкоштовні консультації рідною мовою. Зателефонуйте 1-877-605-3229 (TTY: 711)

ATENȚIE: Dacă vorbiți limba română, vă punem la dispoziție serviciul de asistență lingvistică în mod gratuit. Sunați la 1-877-605-3229 (TTY 711)

THOV CEEB TOOM: Yog hais tias koj hais lus Hmoob, muaj cov kev pab cuam txhais lus, pub dawb rau koj. Hu rau 1-877-605-3229 (TTY: 711)

ត្រូវចងចាំ៖ បើអ្នកនិយាយភាសាខ្មែរ ថ្ងៃយប់ត្រូវការសេវាភាសាជំនួយផ្នែកភាសាដោយឥតគិតថ្លៃ លែ គឺមានផ្តល់ជូនសេវាភាសាស្តីស្តីស្តីទៅកាន់លេខ 1-877-605-3229 (TTY: 711)

HUBACHIIISA: Yoo afaan Kshtik kan dubbattan ta'e tajaajiloonni gargaarsaa isiniif jirra 1-877-605-3229 (TTY:711) tiin bilbilaa.

โปรดทราบ: หากคุณพูดภาษาไทย คุณ สามารถใช้บริการช่วยเหลือด้านภาษาได้ฟรี โทร 1-877-605-3229 (TTY: 711)

FA'AUTAGIA: Afai e te tautala i le gagana Samoa, o loo avanoa fesoasoani tau gagana mo oe e le totogia. Vala'au i le 1-877-605-3229 (TTY: 711)

IPANGAG: Nu agsasaoka iti Ilocano, sidadaan ti tulong iti lengguahe para kenka nga awan bayadna. Umawag iti 1-877-605-3229 (TTY: 711)

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń: 1-877-605-3229 (obsługa TTY: 711)