



# 2025 Dental plan benefit summary

Delta Dental of Oregon & Alaska

Willamette EPO (using Willamette Dental Group providers)	Age 0-18, members pay	Age 19+, members pay
Annual maximum	No annual maximum	
Deductible	No deductible	
Annual out of pocket limit	N/A	
General office visit	\$25/visit	
Diagnostic and preventive services		
Routine and emergency exams	Covered with the office visit copay	
Routine X-rays	Covered with the office visit copay	
Teeth cleaning	Covered with the office visit copay	
Fluoride treatment	\$15	
Sealants (per tooth)	\$15	
Head and neck cancer screening	Covered with the office visit copay	
Oral hygiene instruction	Covered with the office visit copay	
Periodontal charting	Covered with the office visit copay	
Periodontal evaluation	Covered with the office visit copay	
Space maintainer	\$0	
Restorative dentistry and prosthodontics <sup>1</sup>		
Fillings	\$45	
Porcelain-metal crown	\$500	
Complete upper or lower denture	\$600	
Bridge (per tooth)	\$500	
Endodontics and periodontics		
Root canal therapy – anterior	\$225	
Root canal therapy – bicuspid	\$325	
Root canal therapy – molar	\$425	
Osseous surgery (per quadrant)	\$325	
Root planing (per quadrant)	\$100	
Oral surgery		
Routine extraction (single tooth)	\$50	
Surgical extraction	\$190	
Orthodontia treatment <sup>1</sup>		
Pre-orthodontia services <sup>2</sup>	\$150	
Comprehensive orthodontic services	\$2,800	
Miscellaneous		
Local anesthesia	Covered with the office visit copay	
Dental lab fees	Covered with the office visit copay	
Nitrous oxide	\$50	
Specialty office visit	\$35/visit	
Out of area emergency care reimbursement	You pay charges in excess of \$100	

<sup>1</sup> Crowns, in-lays, onlays, dentures, bridges and orthodontic services available after a 12-month exclusion period. The exclusion period applies if the member does not have one year of prior dental coverage with no break in coverage on the effective date of the new Delta Dental policy.

<sup>2</sup> Pre-orthodontic service copay applies to comprehensive orthodontia copay if the member accepts treatment plan.

### **Can I sign up for the Willamette EPO Plan and still go to my own dentist?**

To receive the excellent benefits of your Willamette EPO Plan you must receive care from a Willamette Dental Group dentist or specialist. Your coverage also extends if you are referred to an outside dentist or specialist by your Willamette Dental Group dentist. If referred to an outside dentist or specialist, your copayments remain the same as shown in your Summary of Benefits.

### **How do I schedule an appointment?**

To schedule an appointment that meets your scheduling needs, please call the Willamette Dental Group Appointment Center:

Toll Free ..... 1-855-4DENTAL (433-6825)

Appointment Center Hours:

Monday – Friday 7:00 a.m. to 5:30 p.m. PT

Saturday 7:00 a.m. to 1:00 p.m. PT

### **How long does it generally take to get an appointment?**

The length of wait-time for an appointment may vary based on your choice of provider, dental office location, appointment type and your desired day or time of appointment. Willamette Dental Group’s goal is to get you in within days or weeks to fit your lifestyle.

All of Willamette Dental Group’s office locations practice the Simple Scheduling method. Through this model, more appointment types are offered everyday so you can be seen when it fits your schedule and needs.

### **What can I expect at my first visit?**

During your first visit to a Willamette Dental Group office, you will receive a thorough dental examination that includes X-rays and comprehensive risk assessments. Your dentist will develop a Proactive Dental Care Plan based upon your immediate needs, current dental health and long-term oral health goals. This individual plan will include recommendations for cleanings, restorations and preventive treatments. Most patients will receive a cleaning at their first visit, based on the assessment and recommendation from your dentist.

### **Is orthodontia available at every office?**

Specialty services, including orthodontia are generally available on a regional basis. To find out where specialty services are available in your area, simply contact the Willamette Dental Group Appointment Center toll free at (855) 433-6825.

### **What if I have a dental emergency?**

Willamette Dental Group provides emergency dental care during regular office hours. If you have a dental emergency, you should call the Appointment Center toll free at (855) 433-6825. If necessary, you will be scheduled to see a dentist within approximately 24 hours. After-hours, a dentist is available for dental emergency consultation over the telephone, at no cost.

### **What if I have a dental emergency while I’m out of town?**

If you are traveling 50 miles or more from a Willamette Dental Group office, you may obtain emergency treatment from any licensed dentist. Emergency dental treatment may be eligible for reimbursement up to the amount stated in your Member Handbook. Upon returning home, contact Willamette Dental Group’s Member Services Department for reimbursement.

### **What kind of training and experience do Willamette Dental Group dentists have?**

All Willamette Dental Group dentists meet high standards for professional qualifications, licenses, endorsements, and certifications. Most have years of experience, and every dentist participates in the Willamette Dental Group Quality Assurance Program that includes regular peer reviews to ensure optimal care. Willamette Dental Group actively promotes professional development to continually enhance the capabilities of all Willamette Dental Group providers. Credentialing and information for all Willamette Dental Group providers, including patient ratings and comments, is available at [willamettedental.com](http://willamettedental.com).

### **Can I get major work done right away?**

The practice philosophy at Willamette Dental Group is to first diagnose and treat urgent conditions that pose an immediate threat to your oral health. The next priority is prevention; controlling the disease process. It is important that you be an active partner in maintaining good oral health to ensure the long-term success of the major restorative work you receive. Major restorative work is performed when your Willamette Dental Group dentist determines your teeth and supporting structures are stabilized, and when you have demonstrated a commitment to maintaining your oral health. This is the best way to ensure the long-term success of whatever major restorative work that you may need.

### **How do I change an appointment?**

If you need to reschedule or cancel an appointment, please call the Willamette Dental Group Appointment Center at (855) 433- 6825 as soon as possible. Your provider may charge a missed appointment fee for any appointment that you miss without a minimum of 24 hours prior notice.

### **Who do I call for more information?**

Please direct questions about your dental plan or service to the Willamette Dental Group Member Services Department:

Monday – Friday ..... 7:00 a.m. to 5:30 p.m. PT

Saturday..... 7:00 a.m. to 1:00 p.m. PT

Phone ..... 1-855-4DENTAL (433-6825)

Email ..... [memberservices@willamettedental.com](mailto:memberservices@willamettedental.com)

*Please refer to your Member Handbook for limitations and exclusions.*